WAVERLEY CARE

FORENSIC AUDIT REPORT TO THE BOARD OF DIRECTORS

FOR THE 12 MONTHS ENDED 31 OCTOBER 2012



6th Floor Unit House Plot Number BW216 Victoria Avenue P. O. Box 3038 Blantyre Malawi

9 October 2013

Attention:

Waverley Care 1-3 Mansfield Place EDINBURGH EH 3 6NB

Dear Sir,

RE: WAVERLEY CARE FUNDING OF THE EKWENDENI HOSPITAL AIDS PROGRAMME (EHAP) FORENSIC AUDIT REPORT

We have completed the forensic audit of the WAVERLEY CARE FUNDING OF THE EKWENDENI HOSPITAL PROGRAMME (referred to herein after as "EHAP" or "the programme") for the 12 months ended 31 October 2012.

Background to the forensic audit and terms of reference

You engaged us to carry out this forensic audit of EHAP. Reports sent to Waverley Care appeared to demonstrate that the funding was not spent on the activities specified in the Memorandum of Understanding. Your project evaluation exercise noted shortcomings in terms of delivering the required activities and your key observations were that:

- Gender based violence and stigmatisation campaigns were not supported by evidence of beneficiaries or application of funds.
- 8 training sessions funded by Waverley Care were claimed to have been held yet only one was held.
- Purchase of condoms was carried out in the previous period and not as reported.
- Reports to other 3 donors were almost identical to that submitted to Waverley
 Care and sometimes the same photograph was used in more than one report
 with different narratives given in each report.

You therefore requested us to conduct a forensic audit in order to confirm or dispel the suspicions by performing work that will enable us meet the objectives as listed in the engagement letter dated 26 July 2013.

In the letter of engagement, the following was captured as the scope of work:-

1. Detection and determination of whether there were 5 gender-based violence campaigns conducted.

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Resident Member:

- 2. Establishing and/or determining accuracy and basis that 17,174 people were reached during campaigns.
- 3. Establishing and determining whether 8 trainings were conducted using Waverley Care funding.
- 4. Establishing whether youth friendly health services training, gender training and formation of Study Circles were carried out.
- 5. Establishing whether K228,525 worth of condoms were purchased in the reporting period.
- 6. Determination whether Waverley Care submitted a report which was identical with three other donors.

We make reference to these matters in our findings in the report.

Management's responsibility statement

Management are required to maintain adequate accounting and other records and are responsible for the content and integrity of the financial and other operational information.

Management acknowledges that they are ultimately responsible for the system of internal financial control established by the Programme and place considerable importance on maintaining a strong control environment. To enable the management to meet these responsibilities, it sets standards for internal control aimed at reducing the risk of error or loss in a cost effective manner. The standards include the proper delegation of responsibilities within a clearly defined framework, effective accounting procedures and adequate segregation of duties to ensure an acceptable level of risk. These controls are monitored throughout the Programme and all employees are required to maintain the highest ethical standards in ensuring the Programme's business is conducted in a manner that in all reasonable circumstances is above reproach. The focus of risk management in the Programme is on identifying, assessing, managing and monitoring all known forms of risk across the Programme. While operating risk cannot be fully eliminated, the Programme endeavors to minimize it by ensuring that appropriate infrastructure, controls, systems and ethical behavior are applied and managed within predetermined procedures and constraints.

Forensic audit approach

For the matters referred to in the terms of the reference we performed the following:

- Obtained a detailed understanding of the system and transactions surrounding the EHAP activities.
- Evaluated project activities with a view to identifying weaknesses in the Internal Control System which allowed for fraudulent transactions (if any) to be perpetrated on Waverley Care's funding of the Ekwendeni Hospital Aids Programme (EHAP).
- Traced accounting entries to supporting document and report on transactions not validated by documents and or determine any loss incurred by Waverley Care on funding of EHAP.

- Validated the authenticity of the supporting documentation to matters or transactions by:-
 - Comparing filed source documents with standard documentation issued by supplier or signed by project activity recipients to establish legitimacy.
 - Verifying that the existence of supplier, in the jurisdictions and at the time in which expenditure was documented as incurred and was done in accordance with the Memorandum of Understanding.
 - Confirming the reasonability of prices listed on supporting documents.
 - Confirming directly with suppliers of services to establish whether they, indeed, issued out the supporting documentation.
- Held discussions and interviews with those responsible for Project Implementation, service users, external partners and other necessary Project Monitoring Staff connected to the Malawi project.
- Confirmed results of discussions held by inspection, questionnaires and other necessary procedures.
- Exercised a high level of professional skepticism on dealing with the matters referred to.

This report is intended solely for the information and use of Waverley Care and is not intended to be and should not be used by anyone other than the specified party.

Findings

The detailed findings are queued in the same order the relevant audit areas appear in the terms of reference listed above.

Appreciation

We would like to express our appreciation for the co-operation and assistance given to us by management during the conduct of the investigation.

Please do not hesitate to contact us should you need any further information or clarification on the contents of this report.

Yours faithfully,

BDO Chartered Accountants

Malawi

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FORENSIC AUDIT REPORT for the 12 months ended 31 October 2012

1. BACKGROUND TO THE FORENSIC AUDIT

1.1 Waverley Care's Funding

Waverley Care is a Scottish leading charity providing care and support to people living with HIV and Hepatitis C. It has been providing specific services to Africans affected by HIV and this stimulates an interest in supporting work in Africa that addresses HIV prevention and support. In 2009 through the Scottish Government funding Waverley Care began financially supporting a number of grass roots organizations in Malawi to deliver HIV prevention, awareness raising and support activities. Waverley Care is committed to high quality services, efficient use of public money and strong evaluation and monitoring systems.

Ekwendeni Hospital AIDS Programme (EHAP) is one of the beneficiaries of the funding and received a grant of 18,232 British Pounds from Waverley Care for activities in the period November 2011 to October 2012. EHAP is involved in HIV prevention work helping stigmatized groups, promoting better access to HIV services and promoting behavior change to reduce HIV infections and onward transmissions. As part of an evaluation and monitoring system, was appointed to evaluate the grant of 18,232 British Pounds that EHAP received from Waverley Care. During to visit to EHAP, she identified a number of concerns about the use of the Waverley Care funding as outlined below:

- EHAP manager reported that 5 gender based violence campaigns were conducted in 5 different locations but found evidence of one campaign which covered two areas (Chambo and Chilida).
- EHAP reported that 17,174 people were reached during gender based violence and stigma and discrimination campaigns but did not receive satisfactory evidence how this was achieved.
- EHAP reported that 8 training sessions were conducted but found out that it appeared one course took place and it appeared to have been funded by the Malawi Government.
- reported that training on youth friendly health services; gender and formation of study circles had not been carried out as reported by EHAP.
- EHAP reported that K228,525 worth of condoms were purchased but understood these condoms were purchased in the previous financial period.
- noted that the Waverley Care report was identical with three other donors' reports (Church of Scotland, Stephen Lewis Foundation and Sons of Thunder).

1.2 Fraud in general

According to International Standard on Auditing (ISA) 240 paragraph 11, fraud is an intentional act by one or more individuals among management, those charged with governance, employees, or third parties, involving the use of deception to obtain an unjust or illegal advantage. Fraud may occur through fraudulent financial reporting or misappropriation of assets.





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The above mentioned ISA describes fraudulent financial reporting as involving intentional misstatements to deceive financial statement users. Fraudulent financial reporting may be accomplished by, among other ways:-

- Manipulation, falsification (including forgery), or alteration of accounting records or supporting documentation from which the financial statements are prepared.
- Misrepresentation in or intentional omission from, the financial statements of events, transactions or other significant information.

The same ISA also mentions that fraudulent financial reporting often involves management override of controls that otherwise appear to be working effectively.

Fraudulent activities can also be perpetrated by way of misappropriation of the Organization's assets. Misappropriation of assets is often accompanied by false or misleading records or documents in order to conceal the fact that the assets are missing or have been pledged without proper authorization. Key ways of misappropriating assets include payment for goods or services that an entity does not receive and abuse of assets.

1.3 Limitation of scope on forensic audits

Fraud involves sophisticated and carefully organized schemes designed to conceal it. Some documents may not be deliberately availed in order to conceal irregular activities. Non-availing of information constitutes limitation of scope and hinders the satisfactory execution of a forensic audit. Nonetheless, use is made of other alternative sources of information during the forensic audit engagement.





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2. DETAILED FINDINGS

2.1 To detect and/ or determine if there were 5 gender-based violence campaigns conducted

Findings

There were two gender-based violence and stigma and discrimination campaigns conducted in the period. Areas covered included Chambo, Chilida, Ekwendeni catchment area (which included Ekwendeni trading centre and nursing school), Embombeni and Thimalala areas. Thimalala is an area which is en route to Chambo and Embombeni is ahead of Chambo. Some of the youths at Embombeni who confirmed that the campaign took place included

and (whom we interviewed. At Thimalala we spoke to who confirmed participating in the campaign and were able to explain what the campaign was all about. Ekwendeni Police Station also confirmed that the campaign took place in the areas of Ekwendeni Catchment Area, Chambo, Chilida, Thimalala and Embombeni. He explained that for every campaign conducted the police officers were engaged to participate and bring peace and security in case of disturbances during the and (are some of the police officers who confirmed that they were involved during the campaigns. The villagers explained that the campaign included distribution of t-shirts, condoms and they were also given a chance to test for HIV/AIDS during the campaign. The t-shirts were printed at All Design Printers in Mzuzu (refer annexure 1.1 to 1.2) at a cost of K270,000 (135 t-shirts). Some villagers who received the t-shirts went home and brought their t-shirts which were printed with the words "Stop Gender-Based Violence" on the front and "Tileke Nkhaza M'mabanja" (local language meaning stop violence in families) (refer Annexure 1.3). The t-shirts were distributed to volunteer members who participated in the campaign and were travelling in a lorry making whistle stops in different areas on their way to the five areas stated above. Some of the t-shirts were distributed during the campaigns to people who were able to answer questions on gender-based violence and stigma discrimination.

Opinion

- There were 2 gender based violence and stigma discrimination campaigns in five different locations instead of the said 5.
- Besides Chambo and Chilida other areas covered during the campaigns included Thimalala, Ekwendeni catchment area and Embombeni.
- As part of the campaign EHAP printed 135 t-shirts worth K270, 000.
- The villagers could not give the exact dates or months when the campaigns took place. Whilst others mentioned that it was late 2011, others said it was early 2012.





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2.2 Establishing and/or determining accuracy and basis of how 17,174 people were reached during campaigns

Finding

No evidence is available to prove accuracy or basis of how this number was achieved. There was no written evidence with supplementary information of how this was done.

Opinion

- There is no evidence or any basis stated of how 17,174 people were reached.
- The AIDS Coordinator explained that during campaigns staff is assigned to count and make estimates of people attending at every point they stop.
- An independently verifiable basis should have been established and relevant data compiled and filed detailing number of estimated attendants to each campaign.
- 2.3 Establishing and determining whether 8 trainings were conducted using Waverley Care's funding

Findings

13 training sessions were conducted in the period.1 Staff initial training in gender was conducted from 26 to 30 November 2011. 2 Refresher staff trainings were conducted from 26 to 30 March 2012 and from 31 July to 2 August 2012. 2 Youth-friendly trainings were conducted from 3 to 7 December 2011 and from 18 to 22 October 2012. 1 Community leaders training was conducted from 15 to 21 December 2011. 3 youth-friendly promoter's trainings were conducted from 10 to 11 December 2011, from 18 to 22 December 2011 and from 19 to 23 May 2012. Youth trainings in gender were conducted from 3 to 7 January 2012 and from 9 to 14 January 2012. 2 Community facilitators trainings were conducted from 2 to 4 January 2012 and 28 to 30 August 2012.

Initial training in gender took place for 5 days and among the participants included and who confirmed to have attended the training and received allowances of K1, 500 per day. We verified their identity using voter registration cards (refer Annexure 2.1 to 2.1.2). Refresher training for hospital staff took place for 3 days. and the first session and in the second session confirmed to have attended the trainings and received allowances of K1,500 per day. We verified their identity using voter registration cards and hospital identities (refer Annexure 2.2 to 2.2.2), Community leaders training took place for 5 days and among the participants were confirmed to have participated and received allowances of K1, 500 per day. We verified their identities using voter registration cards (refer Annexure 2.3 to 2.3.2).





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	Youth-friendly promoters training took place in four sessions. The following confirmed having attended the sessions and received allowances of K1, 500 per day as follows: and in first session which took 2 days (refer Annexure 2.4 to 2.4.2) and in second session which took 5 days (refer Annexure 2.5 to 2.5.2)
2	in third session which took 5 days. We verified their identity using voter registration cards (refer Annexure 2.6 to 2.6.2). Youth training in gender and 2 youth friendly health services trainings also took place (refer point 3.4 below). Community Facilitator leaders training took place for 3 days and among the participants in the first session were and participant
2.4	 Opinion 13 training sessions were conducted in the period instead of the 8 that were reported. We verified the register of the participants and physically verified sampled participants. Establishing occurrence of training in youth friendly health services training, gender training and the formation of Study Circles
	Findings Training for youth in gender matters took place for 5 days. Participants namely and in the first session (refer Annexure 2.9 to 2.9.2) and and in the second session attended the training and each confirmed to have received allowances totalling K7,500 for five days at a rate of K1,500 per day (refer Annexure 2.10 to 2.10.2). Only had a voter registration identity whilst for the rest of the youth we matched their signatures to the ones on the schedule they signed during the training.
	Two youth-friendly trainings in health took place and among the attendants included and in the first session (refer Annexure 2.11 to 2.11.2) and in the second session (refer Annexure 2.12.2). The participants confirmed to have attended the





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training for five days and received allowances of K7, 500 for five days at a rate of K1, 500 per day. All the mentioned participants in Youth-friendly training had no identities so we matched their signatures to the ones on the schedules signed during the training. The Government of Malawi did not provide any funding to EHAP regarding the AIDS project in the period. All trainings were funded by Waverley Care.

Study Circles are a group of villagers who gather and discuss issues to do with gender-based violence and stigma discrimination and HIV/AIDS. In all the visited areas the villagers interviewed confirmed that Study Circles exist in their villages and comprise of anyone who feels free to gather and discuss or learn. They explained that after the trainings their role in the area they come from is to teach others what they have learned. This is done through the Study Circles. They confirmed that follow-ups are made by staff in the HIV/AIDS department in the villages. Some of the villagers who confirmed this included and from Efelanji area and from Thimalala area.

Opinion

Findings

- 2 youth gender trainings were conducted in the period. (Dates refer point 2.3).
- 2 youth-friendly health services trainings were conducted in the period. (Dates refer point 2.3).
- Study Circles were formed in all the visited villages.
- 2.5 Establishing whether K228,525 worth of condoms were purchased in the reporting period

Condoms worthy K228,525 were purchased from Population Services International (PSI) cash sale number 133260. Population Services International is the only supplier in Mzuzu (refer Annexure 3 & 3.1). The purchase was authorised by the Internal Procurement Committee. We visited Population Services International offices and met Mr the Officer who confirmed that the transaction took place. Verification was done in Population Services International sales ledger book and it showed that the transaction took place on 12 April 2012 and the cash sale information matched that of EHAP. The procurement committee indicated on the authorising schedule that the activity was for the HIV/AIDS programme. The condoms were distributed to youth resource centres, at the clinic family planning department, villages and some are still used at the hospital for family planning to the HIV patients. During our visit we physically verified that EHAP still had female condoms in stock and the family planning department and ORV bin cards indicated receipt of condoms from the AIDS project. In the previous year condoms worthy K90, 000 were purchased on 24 May 2011 from Population

Opinion

 The condoms were purchased in the reporting period using Waverley Care's funding.



Services International.



FORENSIC AUDIT REPORT for the 12 months ended 31 October 2012

- In the previous year condoms worthy K90, 000 were purchased on 24 May 2011 from Population Services International on cash sale number 133157.
- 2.6 Determination whether Waverley Care submitted a report which was identical with three other donors

project deals with Orphans and Vulnerable Children (OVC) and Home Based Care (HBC), their report was about provision of food and nutrition to Community Based Child Care Centres (CBCC), capacity building for Orphan care volunteers in psychosocial, provision of nutrition to Orphans and Vulnerable children and HIV/AIDS patients, provision of school fees to orphans etc. The photos in this report include children feeding porridge and students receiving school supplies. Sons of Thunders project deals with Orphans and vulnerable children programme. Their report was about provision of food to Community Based Child Care Centres, training of volunteers' etc. Church of Scotland also deals with orphans and their report was also about Orphans and Vulnerable Children, Nutrition support and education support. It is Sons of Thunders and Stephen Lewis and Church of Scotland whose reports and photos were identical in most cases but not with Waverly Care report.

As for photos the AIDS coordinator explained that sometimes they use the same photos to different donors just to illustrate the activities that they do because they do not have the equipment to take pictures every time they have a similar event or activity. Some donors like Sons of Thunders request for any other photos recently taken for different activities although they do not belong to their funding or report, so that they can use them for their fundraising. Sons of Thunders volunteer volunteer visited and worked with them in the EHAP and she wrote a general report of what EHAP were doing whilst she was there. She used photos in the report which she had taken and also some other photos which were in the EHAP Computers. This report in fact acted as a documentary for the programme and it was sent to Sons of Thunder as a general report at the same time as activity report for some of their funding.

Opinion

From the latest reports sent to the other donors we did not identify any similarity with the Waverley Care's report. The activities and photos in the Waverley Care's report are different from the other donors' reports.





FORENSIC AUDIT REPORT for the 12 months ended 31 October 2012

3. RECOMMENDATIONS AND FACILITATION OF MANAGEMENT ACTION PLANS TO ADDRESS POSSIBLE CONTROL WEAKNESSES IN FUTURE

3.1 SEPARATE BANK ACCOUNT

Observation

EHAP does not have a separate account for Waverley Care funds. The funding is mixed with other well wishers fund at National Bank of Malawi, Mzuzu Branch, account number

Risks identified

Funding can be used for other purposes/activities and not the intended purpose as agreed with the donor.

Recommendations

A separate account should be opened for Waverley Care's funding.



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3.2 BANK RECONCILIATIONS

Observation

Monthly bank reconciliations were not reviewed in some months by the Hospital Accountant. As per EHAP procedures the reconciliations are prepared by the Accounts Assistant. The first review is supposed to be done by the Project Accountant and the second review by the Hospital Accountant. The Hospital Accountant stamp and sign the reconciliation when he has checked it. The following months had no evidence that the Hospital Accountant had checked the reconciliations:

Months
November 2011
December 2011
January 2012
February 2012
March 2012
April 2012
June 2012
September 2012
October 2012

Risks identified

Fraud and errors may go undetected.

Recommendation

The Hospital Accountant should review the bank reconciliations and endorse a signature on the reconciliation after review.





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3.3 EXPENDITURE'S PRE-AUTHORISATION

Observation

EHAP did not obtain pre-authorization for some expenditure lines which exceeded their budgeted amounts. Such expenditures included:

Activity	Actual	Budget	Difference
Hospital Staff Refresher Course	K431,100	K230,600	K230,600
Condoms	K228,525	K200,000	K 28,525

Risk identified

Other activities approved by the donor may suffer.

Recommendation

Pre-authorization should be sought for expenditures which are about to exceed the budget.



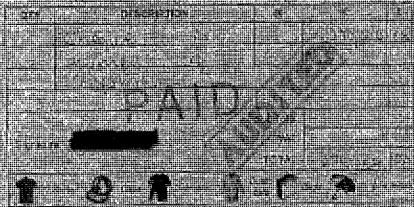


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CHURCH OF CENTRAL AFRICA PRESBYTERIAN SYNOD OF LIVINGSTONIA

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CHURCH OF CENTRAL AFRICA PRESBYTERIAN SYNOD OF LIVINGSTONIA

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	Yyalema ZAKILOBG			
-	Jaknabe Vyalema			
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CHURCH OF CENTRAL AFRICA PRESBYTERIAN SYNOD OF LIVINGSTONIA

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Names of participants verified by BDO

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PAYMENT VOUCHER No. A 92710

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PAYMENT VOUCHER No. A 092721

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red Line	3000 8FD	10	
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