

Cabinet Secretary for Economy, Jobs and Fair Work
Keith Brown MSP



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Mr Malcolm Buchanan
Royal Bank of Scotland Plc
24-25 St. Andrew Square
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Your ref: PHO-0164752617
Our ref: 2017/0037894

7 November 2017

Dear Malcolm,

Thank you for your letter of 10 October 2017 regarding the concerns raised by residents in Carrick, Cumnock and Doon Valley over the accessibility of the mobile banking service provided by Royal Bank of Scotland.

I have passed a copy of your response to Jeane Freeman, MSP for Carrick, Cumnock and Doon Valley and Minister for Social Security. I have asked that Ms Freeman contacts you directly to discuss the concerns raised by her constituents.

Keith Brown

