

NW

Call Logging for North West Unit - 25/01/2018

Save Cancel Show History

ID: 35657
 Date: 25/01/2018
 Time: 18:40
 Caller: Police
 Route: A82
 Location: Sth of Ft Augustus
 Call Type: General

Call Details: Reports of a couple of cars with burst tyres
 Action Details: Corpach will attend when clear of present call. Log 35656
 Damage To: N/A
 Crown: Culprit Known

ID	Date	Caller	Route	Location	Call Type	Call Details
35634	25/01/2018 00:01	BEAR	A9	Route 2010	Winter	Frosty warning at Balvraid sensor call out 2010
35635	25/01/2018 00:03	BEAR	A9	Route 2011	Winter	Icy warning at Ord Ousdale can we call out 2011
35636	25/01/2018 00:10	BEAR	A887	Bun Loyne	General	Driver of route 2009 has removed a deer from the road, it appears to have been struck and is still alive with broken legs and blood coming from its head. Location is 200yds east of the wind farm entrance.
35637	25/01/2018 02:45	Met Desk	A83	Rt 20-21	Winter	Called Met Desk to query Rt 20-21 being above forecast
35638	25/01/2018 02:55	BEAR	A9	S/B After Pitlochry on slip	Incident	Two potholes at first layby after Pitlochry on slip, one is at start of layby other is at end of layby, both in lane 1, not wide but are deep.
35639	25/01/2018 06:31	Police	A82	Black Rock	Winter	Lorry reportedly stuck in snow at Black Mount
35640	25/01/2018 06:45	Morning Handover			General	Marginal night on the network with some temps well below forecast, routes 2002,04,10,11 & 12 all brought out early. Some snow on the A82 Black Rock and A9 Drumochter early morning but not forecast to remain for long. Patrols dealing. Six call outs overnight Log 35622 A82 Altsigh, Potholes Log 35626 A830 Glenfinnan, Potholes Log 35625 A835 Rogie Falls, Flooding. Log 35629 A9 Slochd Bridge, T/M needing more sandbags due to high winds. Log 35633 A82 Altsigh Straight, Potholes. ISU ran out of tar and had to return after pending job. Log 35638 A9 Pitlochry, Potholes. Defects (4) in red above No ongoing accidents or incidents at this time.
35641	25/01/2018 08:05	BEAR	A83	Arrochar	Incident	Patrol driver reporting 1 vehicle rtc hit verge and some debris on c/way needing cleared
35642	25/01/2018 08:15	BEAR	A82	Inveruglas	General	reporting couple of live sheep running about c/way
35643	25/01/2018 09:15	Police	A87	Connel	General	Police again asking for a sweeper due to amount of stones on road and also wanting some potholes filled they are prepared to close the road until we get this done inc 0757
35644	25/01/2018 10:10	Police	A835	Contin	Incident	reports of a tree down by a bus driver
35645	25/01/2018 10:20	Member of Public	A82	Ft William	General	on the a82 1 1/2 mile north of fort William. the a82 at the roundabout at the bp petrol station and at the junction at old Edinburgh road to the Nevis bridge tarmac caller states that the area is covered in tarmac and needing swept up, callers windscreen has been damaged due to this.
35646	25/01/2018 11:15	BEAR	A83	1m east of tarbert	Incident	asking for a pothole to be filled
35647	25/01/2018 12:30	Member of Public	A84	Strathyre s/b	Incident	complaint from councillor regarding huge pothole heading into strathyre

NW

Call Logging for North West Unit - 25/01/2018

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ID: 35665
 Date: 25/01/2018
 Time: 20:15
 Caller: Police
 Route: A82
 Location: Lang Straight Ft Augustus
 Call Type: Incident

Call Details: Potholes Sth of Ft Augustus. 20:12 Police called asking for ETA for Ft Augustus as an RTC had occurred and driver was blaming a pothole. Police Ref S004313. Advised unit enroute.

Action Details: 6 bags in one pothole at Newtown, 11 bags in one pothole Ft Augustus Straight. No sign of any RTC in area.

Damage To Crown: N/A Culpit Known

Police Incident No: 2nd Response Date:

Road Type: Single Carriageway 2nd Response Time:

Time On Site: 21:43 2nd Response Time On Site:

Time Off Site: 22:30 2nd Response Time Off Site:

OI Number: NW1862074 2nd Response Details:

Damage ID:

Link Section: 10877/90

Paperwork Received?

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FOI/18/00355 - A82 FORT AUGUSTUS - S O'ROURKE

EXTRACT FROM COMPLAINTS REGISTER

IncidentDate	Caller/Dep/Down	Route	Location	Ch/Details	Action/Status
21/11/2017 09:30	Member of Public	A82	5th of Ft Augustus	Report of two potholes at the Balfour Beatty compound south of Ft Augustus. S/B lane in left wheel track	██████████ advised. 2 bags viafix used. Area breaking up and needs further inspection.
22/11/2017 12:05	Member of Public	A82	Ft Augustus Straight	Pothole	██████████ Corpach ISU attending
25/11/2017 23:30	Police	A82	Ft Augustus	Police advising road conditions are a bit icy	P83 asked to head down and treat area
29/11/2017 11:09	BEAR	A82	Ft Augustus	Local councillor has approached me and asked if I can report a damaged BT manhole cover on the Ft Augustus Bridge, Main St, Ft Augustus. Manhole is on bridge and edge nearest the kerb has collapsed and a whole is appearing which the kerbstone is sinking into.	Called BT ref ONF01166685
08/12/2017 20:50	Police	A82	2ml nth of Fort Augustus	Police advising tree down on c/way	Fort William ISU deployed
08/12/2017 21:15	BEAR	A82	Fort Augustus-Invermoriston	Front line drivers advising of heavy snow conditions	Case tractor deployed fromGlecoe
09/12/2017 13:20	Police	A82	2 Miles North of Fort Augustus	Police have reported tree down, uncertain if its same tree that come down just south of Invergarry.	Fort William ISU will attend. Branch cleared
11/12/2017 22:15	Police	A82	1/2 Mile North of Fort Augustu	Police called to report tree down northbound - R067512	Fort William ISU will attend. Police called back to confirm local farmer has come along and chopped tree up and removed so stand our ISU down. They did mention a number of overhanging trees in the same area due to the weight of the snow, advised will pass this on to depot supervisor and landscape but this would be daylight hours.
14/12/2017 15:00	BEAR	A82	Fort Augustus	Missing gully lid Invermoriston side of Fort Augustus	Passed to ██████████ Filled with viafix
30/12/2017 19:15	Police	A82	Drumadrochit to Fort Augustus	Police advising road is icy between Drumadrochit and Fort Augustus.	Duty Manager has requested T2 on route 20-09. Attempting to get hold of the 20-09 driver ██████████ contacting driver
03/01/2018 10:40	Member of Public	A82	Fort Augustus	Mop has reported One outside the car park; one outside 'Scotts Kitchen'; Canal Bridge southside; Beside Lovatt Hotel; these are the ones that she highlights but she says there are many more and that she has complained about them before.	Spoke with ██████████ who advised Inspectors are up that way now and will get them to check these ██████████ advised road is in a bad state and do not have enough viafix/cold tar at the moment so only real contentious pot holes will be filled.
05/01/2018 17:15	Member of Public	A82	Fort Augustus	Main street at the stone bridge before canal bridge. Damaged pavement uneven, no tarmac round the manhole cover.	Corpach will check if work carried out by BT as workmen were seen earlier today at site. ISU advised tar has been fixed by BT.
19/01/2018 00:40	Member of Public	A82	1/2 Mile North of Fort Augustu	Advise tree down 1/2 mile north of Fort Augustus - branch also on road 1/2 Mile South of Invermoriston. Police phoned to advise same, advised ISU on route.	Inverness ISU attending in SK64VPC. Large branch moved heading towards area for tree. Tree found and removed.
22/01/2018 18:50	Police	A82	1 m sth Ft Augustus	Large pothole S/B lane on nasty bend	Corpach ISU attending. 4 tubs of cold tar. 7 packets of Viafix.
25/01/2018 18:40	Police	A82	5th of Ft Augustus	Reports of a couple of cars with burst tyres	Corpach will attend when clear of present call. Log 35656
25/01/2018 20:15	Police	A82	Lane Straight Ft Augustus	Potholes 5th of Ft Augustus. 20:12 Police called asking for ETA for Ft Augustus as an RTC had occurred and driver was blaming a pothole. Police Ref S004313. Advised unit enroute.	6 bags in one pothole at Newtown. 11 bags in one pothole Ft Augustus Straight. No sign of any RTC in area.
26/01/2018 08:40	Member of Public	A82	Leaving Fort Augustus SB	Advices hitting pothole and damaging wheel last night. Description being just leaving Fort Augustus southbound near to where Balfour Beattie are working on power lines.	Dealt with last night under incident 35665 ██████████ will have area checked to make sure.
31/01/2018 17:45	BEAR	A82	Fort Augustus straight	3 large potholes - need approx. 10 bags of viafix	Fort William ISU deployed. Used 14 bags of Viafix. Not marked as late as we have 24 hours for inspector requests.
02/02/2018 10:35	BEAR	A82	Ft Augustus - Invermoriston	emergency potholes x 3 at tech ness cottages portclair	Passed to ██████████

Inspection Defect Summary Report



This report is produced from the WDM Limited RMS System and shows defects identified from inspections during the period between 01/11/2017 and 14/02/2018, and defects raised outside of inspections on the same Section(s) during this period.

(Section Code is 1087775)

Defect Reference	Start m	End m	Item Type	Item Detail	Defect Category	Required Completion Date	Current Status	Completion Date	Location Description
1087775 : 300M S 36ML M/S TO SPD RESTN SIGN FT AUG									
Safety Inspection of A82 Safety Invermoriston A887 A87 on 01 November 2017 No defects recorded									
Safety Inspection of A82 Safety Invermoriston A887 A87 on 08 November 2017 No defects recorded									
Safety Inspection of A82 Safety Invermoriston A887 A87 on 15 November 2017									
NWG23-316162-235470570	619m	0m	CARRIAGEWAY	Pothole VIAFIX (POTV)	CAT 1	16/11/2017	Completed Defects	15/11/2017	FT AUG STRAIGHTS
Safety Inspection of A82 Safety Invermoriston A887 A87 on 22 November 2017									
NWG23-316324-235473952	785m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	20/12/2017	Completed Defects	20/11/2017	FT AUG STRAIGHTS
Safety Inspection of A82 Safety Invermoriston A887 A87 on 29 November 2017									
NWG23-316425-235483345	623m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	27/12/2017	Completed Defects	04/12/2017	FT AUG STRAIGHTS
NWG23-316425-235483346	727m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	27/12/2017	Completed Defects	04/12/2017	FT AUG STRAIGHTS
Safety Inspection of A82 Safety Invermoriston A887 A87 on 06 December 2017 No defects recorded									
Safety Inspection of A82 Safety Invermoriston A887 A87 on 13 December 2017									
NWG23-316780-235495425	781m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	14/12/2017	Completed Defects	13/12/2017	FT AUG STRAIGHTS
NWG23-316780-235495426	457m	0m	CARRIAGEWAY	Pothole VIAFIX (POTV)	CAT 1	14/12/2017	Completed Defects	13/12/2017	FT AUG STRAIGHTS
Safety Inspection of A82 Safety Invermoriston A887 A87 on 20 December 2017 No defects recorded									
Safety Inspection of A82 Safety Invermoriston A887 A87 on 27 December 2017									
NWG23-317067-235511484	1,037m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	24/01/2018	Completed Defects	24/01/2018	FT AUG STRAIGHTS
Safety Inspection of A82 Safety Invermoriston A887 A87 on 03 January 2018 No defects recorded									
Safety Inspection of A82 Safety Invermoriston A887 A87 on 10 January 2018									
NWG23-317392-235514089	447m	0m	CARRIAGEWAY	Pothole VIAFIX (POTV)	CAT 1	11/01/2018	Completed Defects	10/01/2018	FT AUG STRAIGHTS
NWG23-317392-235514088	619m	0m	CARRIAGEWAY	Pothole VIAFIX (POTV)	CAT 1	11/01/2018	Completed Defects	10/01/2018	FT AUG STRAIGHTS
Safety Inspection of A82 Safety Invermoriston A887 A87 on 17 January 2018 No defects recorded									
Safety Inspection of A82 Safety Invermoriston A887 A87 on 24 January 2018 No defects recorded									
Safety Inspection of A82 Safety Invermoriston A887 A87 on 31 January 2018									
NWG23-318012-235530332	715m	0m	CARRIAGEWAY	Pothole VIAFIX (POTV)	CAT 1	28/02/2018	Completed Defects	31/01/2018	FT AUG STRAIGHTS
NWG23-318012-235530333	420m	0m	CARRIAGEWAY	Pothole VIAFIX (POTV)	CAT 1	28/02/2018	Completed Defects	31/01/2018	FT AUG STRAIGHTS
Safety Inspection of A82 Safety Invermoriston A887 A87 on 07 February 2018									
NWG23-318689-235534350	841m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	07/03/2018	Awaiting CCMS Temp Data	01/01/9999	FT AUG STR

Defect Reference	Start m	End m	Item Type	Item Detail	Defect Category	Required Completion Date	Current Status	Completion Date	Location Description
NWG23-318669-235534351	842m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	07/03/2018	Awaiting CCMS Temp Date	01/01/9999	FT AUG STR
NWG23-318669-235534347	1,051m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	07/03/2018	Awaiting CCMS Temp Date	01/01/9999	FT AUG STR
NWG23-318669-235534349	843m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	07/03/2018	Awaiting CCMS Temp Date	01/01/9999	FT AUG STR
NWG23-318669-235534348	1,064m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	07/03/2018	Awaiting CCMS Temp Date	01/01/9999	FT AUG STR
NWG23-318669-235534348	1,042m	0m	CARRIAGEWAY	Pothole (POTH)	CAT 1	07/03/2018	Awaiting CCMS Temp Date	01/01/9999	FT AUG STR

Trunk Road and Bus Operations

Buchanan House, 58 Port Dundas Road, Glasgow G4 0HF
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Our ref:
2018/0003212

Date:
22 February 2018

Dear REDACTED

Condition of the A82 and the A86

Thank you for your email of 25 January to Humza Yousaf MSP, Minister for Transport and the Islands, about the condition of the A82 and A86 trunk roads.

We and our operating company BEAR Scotland have been working, and will continue to work, closely together to address the concerns which you and many others have raised about poor road surface conditions at locations throughout the North West trunk road network in recent weeks. Senior staff from both Transport Scotland and BEAR have visited most of the network recently and have seen for themselves the extent of the issues on the trunk roads and our communications and meetings with local authorities have confirmed they too are experiencing similar problems on their networks.

Many of these road surface defects are at locations where resurfacing works had already been planned during 2018, but where our operating company's routine inspection and testing procedures undertaken during the process for identification, planning and programming of these future works had indicated that the existing road surfacing could reasonably have been expected to perform safely and satisfactorily until the programmed works can take place.

Unfortunately, the recent prolonged period of difficult winter weather conditions, with recurring pattern of snow, rain, freeze and thaw, have been such that significant accelerated deterioration has occurred widely throughout the network.

Transport Scotland has now redirected investment of £4 million towards road surfacing works in the North West unit, to be delivered between January and March 2018. By its nature, this provisional programme will evolve as work commences and the condition and scope of repairs are assessed at the outset of each scheme. Details of these projects are available at <http://bit.ly/BEARScotRepairs>, along with anticipated dates and traffic management type.



Road surface repairs are weather-dependent , therefore your patience is appreciated in these challenging conditions. You will also appreciate that some works take place urgently, perhaps with less advance notice than desired.

As part of this accelerated programme, resurfacing works started in Fort William at the beginning of February. This entailed the planing out of extensive sections of carriageway between the new Morbaine roundabout and Torlundy to provide a safer, more even surface for motorists in advance of major resurfacing works. From Sunday 18 to Monday 19 February from 9pm to 6am, from Nevis Bridge roundabout to Inverlochy roundabout, a full carriageway resurfacing exercise was carried out. Then on Monday 19 February from Lochy Bridge roundabout to Torlundy, extensive structural patching and carriageway inlay works were started, which are to be completed by 3 March. Consequently and subject to prevailing weather conditions, it is our intention, through BEAR Scotland, that the winter damaged road surface on the A82 from Fort William to Torlundy should be repaired by the beginning of March.

BEAR carriageway structural repair programme also includes the section of the A86 between Roybridge and Spean Bridge. Resurfacing in this area is currently planned for March 2018.

In the meantime, BEAR will be continuing its inspections, with temporary repairs carried out and road signing placed wherever this is necessary. Route inspections of all North West trunk roads are undertaken by BEAR Scotland at least weekly. These inspections are primarily carried out to identify safety-critical Category 1 Defects which require a temporary repair (e.g. hand patching) to make safe as soon as possible (but no later than 6am the following morning) with a permanent repair within 28 days. This repair requirement also applies to Category 1 Defects which are identified by others. It is, however, acknowledged that there are significant challenges in addressing the unusually large number of Category 1 Defects which have been recorded or reported recently.

I hope this is helpful.

Yours sincerely

David Devine
Area Manager

Chief Executive's Office

Roy Brannen

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Our ref:
2018/0003275
2018/0003456

Date:
February 2018

Condition of the A82

Thank you for your letter of 26 January to Humza Yousaf MSP, Minister for Transport and the Islands, about the condition of the A82 trunk road. Thank you also for your letter of 29 January to me on this matter. As this is an operational matter for Transport Scotland, I have been asked to reply also on behalf of the Minister.

Unfortunately, the recent prolonged period of difficult winter weather conditions - cold/ snow/ rapid thaw under rising daytime temperatures, accompanied by heavy rainfall with low temperatures overnight - has been such that accelerated deterioration of the road surface has occurred at localised sections across the trunk road network. We have been working with our operating company BEAR Scotland to address these sites. In addition to works which were already programmed for January-March 2018, we have now invested a further £1.5 million towards road surfacing works in the North West unit in this period. We are also working with BEAR Scotland to programme additional works, given the further reports of carriageway deterioration in the area.

As part of this accelerated programme, resurfacing works started in Fort William at the start of February. This entailed the planing out of extensive sections of carriageway between the new Morbaine roundabout and Torlundy to provide a safer, more even surface for motorists in advance of major resurfacing works. From Sunday 18 to Monday 19 February from 9pm to 6am, from Nevis Bridge roundabout to Inverloch roundabout, a full carriageway resurfacing exercise is to be carried out. Then from Monday 19 February to Friday 3 March from Lochy Bridge roundabout to Torlundy, extensive structural patching and carriageway inlay works are to be carried out. Consequently and subject to prevailing weather conditions, it is our intention, through our Operating Company BEAR Scotland, that the winter damaged road surface on the A82 from Fort William to Torlundy should be repaired by the beginning of March.

In addition to the above as part of their continuing inspection and management of the trunk road network, our operating companies have a contractual obligation to inspect the trunk road network, including the A82, at 7-day intervals. These inspections are primarily to identify defects



that require prompt attention (Category 1 defects) because they present, or could present, an immediate hazard to road users. For road surface Category 1 defects, the operating companies are required to carry out temporary repairs by 6am the following morning and permanent repairs within 28 days.

Lesser defects and general deterioration which do not necessitate such an immediate safety-led response are then considered with findings from our annual testing of the network to determine future maintenance schemes. These schemes may include localised patching repairs or larger structural maintenance schemes, which are then programmed and considered against competing priorities across the trunk road network.

Should your constituents wish to report a specific defect on trunk roads, we operate a customer contact system for the convenience of members of the public to report any matters relating to the management and maintenance of the trunk road network. All reports to 0800 028 1414 are passed on to our operating companies for appropriate action and are logged for future reference. You can also use BEAR's online defect reporting form at <http://nw.bearscof.com/> .

I hope this is helpful.

I am copying this reply to the Minister for Transport and the Islands, Humza Yousaf MSP.

ROY BRANNEN

Trunk Road and Bus Operations

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Our ref:
2018/0003262

Date:
13 February 2018

Dear REDACTED

A82 trunk road

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Yours sincerely

David Devine
Area Manager