

Document: Form 149	17450/05 Incident Response Report <del>17475/15</del>	
Issue: 5		
Related to: All Contracts		
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Unit	NW	Route	A87	Link/Section	Drumna Coole	Incident Reference	32801
Date	28-9-17	Latitude		Longitude		Chainage (ILO enters)	

Type of incident (refer guidance) **RTC**

XSP (refer guidance) **CR1** Direction of travel (refer guidance) **EASTBOUND**

Exact location details (refer guidance) **Drumna Coole 500m WEST OF MAIN JCT**

Photos of incident  Yes  No

Disruption type (refer guidance) **Road Blocked 2**

Diversion used (refer guidance) **3 NONE**

Weather conditions (refer guidance) **Dry 1**

Road conditions (refer guidance) **wet 2**

ISU / TRISS called out by **Came across RTC on route to call 32800**

Mol Reference No. (ILO enters) **NW1756970**

ISU or TRISS	ISU / TRISS vehicle reg.	A, Incident start time	B, Time arrived at site	C, Response time (B-A)	Response on time?	Time off site
ISU	KX66 YRA	09:16	09:16	0	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	10:25

D, Reason for failure to meet response time if C is more than 1 hour (7am to 7pm) or 1.5 hours (7pm to 7am) for ISU or 20 minutes for TRISS

E, Operations Manager or depute confirmation of reason for failure to meet response time at D

Signature \_\_\_\_\_ Date \_\_\_\_\_

Flood Reports **ISU / TRISS completes Flood Report where; flood is over 3cms deep or water lying represents a hazard to road users / may interrupt the free flow of traffic or b) may cause damage to other Structures or the carriageway or c) may cause damage to adjacent property or land. ILO populates in IRIS and enters RMI defect reference**

Yes  No

Response details **Put down Gravel and clean up**

Photos of work  Yes  No

Further works required on site - OI(s) to be raised **advise on further work, eg permanent patch 2.0m x 1.0m required, new sign plate and 2 posts required etc**

**Pick up Slipy Road Signs no other actions**

Damage to Crown Property details **eg damage to verge / fencing / signs / carriageway / lighting units / bollards - or enter "NO DCF"**

Car registration number / names details of persons involved

SEPA notified  No  Yes

Dead animal details **including red, roe or fallow deer, otter, badger, red squirrel, raptor species**

Emergency Services in attendance **Police** Ambulance Fire Police Incident Number

Initial resources attended incident

Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments
	09:16	10:25	KX66 YRA	09:16	10:25	
	09:16	10:25		09:16	10:25	

Secondary or Contingency resources attended incident

Time Called Out	Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments

I hereby certify that the details and resources stated above accurately represent the incident and the subsequent ISU / TRISS response.

Sign/ Print name/ Date Incident Liaison on site	Sign/ Print name/ Date Manager/ Supervisor
Signature _____	Signature _____
Print Name/ Date _____ 28-9-17	Print Name/ Date _____ 29/09/17

NW

**Call Logging for North West Unit - 28/09/2017**

Save Cancel Show History

ID: 32801  
 Date: 28/09/2017  
 Time: 09:16  
 Caller: Police  
 Route: A87  
 Location: Druim-nan-cleochd, Luib  
 Call Type: Incident

Call Details: 500m west of Moll Jct west of Luib, Ardelve ISU have come across an RTC Police on scene, diesel on the road. Have assisted police with partial road closure only, vehicles getting past.

Action Details: Accident occurred at approx 08:38 and Police were on scene at 0916hours. Vehicle involved [redacted] Vehicle about to be uplifted, ISU will treat roadway underneath vehicle once its removed and then will continue with previous call out.

Damage To: RTC  
 Crown: [redacted] Culprit Known

Police Incident No: R053853  
 Road Type: Single Carriageway  
 Time On Site: 09:16  
 Time Off Site: 10:25  
 OI Number: NW-1754970  
 Damage ID:  
 Link Section: 17450/05  
 Paperwork Received?

2nd Response Date:  
 2nd Response Time:  
 2nd Response Time On Site:  
 2nd Response Time Off Site:  
 2nd Response Details:

ID	Date	Caller	Route	Location	Call Type	Call Details
32799	28/09/2017 06:45	BEAR		Handover	General	There were 3 minor issues through the night which required ISU attendance; A9 Near Dornoch - Branch on the road - ISU uplifted A83 Glenbarr - TTL's failure - ISU changed lights A835 Maryburgh roundabout - Fuel spill - No Trace There are no reported issues on the network.
32800	28/09/2017 08:07	Police	A87	Borv Southbound	Incident	Caller to Police advises joining A87 SB at Borv, diesel spill. Unknown if diesel spill also goes north of Borv on A87
32801	28/09/2017 09:16	Police	A87	Druim-nan-cleochd, Luib	Incident	500m west of Moll Jct west of Luib, Ardelve ISU have come across an RTC Police on scene, diesel on the road. Have assisted police with partial road closure only, vehicles getting past.
32802	28/09/2017 11:05	TRISS(Kessock)	A9	NB at Daviot	TRISS	Piece of wood on the carriageway.
32803	28/09/2017 11:56	Member of Public	A84	15 Keltie Bridge	Incident	Advises debris on road and car had sunk into verge. Car no longer there.
32804	28/09/2017 13:50	TRISS(Kessock)	A82	Longman rd	TRISS	Debris - Wheel trim uplifted
32805	28/09/2017 14:05	Member of Public	A85	Opposite Wide Mouth Frog Marlin	Incident	Opposite Wide mouth Frog Marina going to Oban Description: There is a grate buried in the road, which is about 9cm deep and my car hit it and has damaged the wheel.
32806	28/09/2017 14:33	Traffic Scotland	A82	Inveruglas	General	Advising full road closure at Inveruglas due to 2 vehicle RTC, road closure due to helimed. No details of injuries at present. Glasgow Control Room to contact Bear with any requirements and update. Police phoned back to advise no requirement for Bear road closure will not be for long, merely to allow helimed in.
32807	28/09/2017 15:50	TRISS(Kessock)	A9	North Kessock NB	TRISS	Debris uplift, ratchet strap
32809	28/09/2017 16:30	BEAR	A9	Strathsteven	Incident	ISU came across Dead badger at the iron bridge.
32808	28/09/2017 16:35	Police	A82	Inveruglas	Incident	Advise road is not open as previously advised, contraflow in operation and requesting Bear attend to clean road at the accident site. Advised they do not wish a sweeper.
32811	28/09/2017 17:50	BEAR	A83	Clachan	General	[redacted] advises at site at Clachan the traffic lights had a fault. He contacted Inveraray ISU who advised he was going to have his dinner and would be late.

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Incident Response Report



17475/15

Unit: NW Route: A87 Link/Section: Boove  
 Date: 28-9-17 Latitude: N/A Longitude:

Incident Reference: 32800  
 Chainage (LO enters):

Type of Incident (refer guidance): Fuel Spill 20  
 XSP (refer guidance): CU Direction of travel (refer guidance): EASTBOUND

Exact location details (refer guidance): BOOVE TO PORTREE

Photos of Incident  
 Yes No

Disruption type (refer guidance): 6 NONE  
 Weather conditions (refer guidance): wet 5

Diversion used (refer guidance): 3 NONE  
 Road conditions (refer guidance): 2 WET & DAMP

ISU / TRISS called out by	ISU / TRISS vehicle reg.	A, Incident start time	B, Time arrived at site
ISU	KX66 YRA	0807	1025

Mot Reference No. (LO enters): NW1756969  
 C, Response time (B-A): 32  
 Response on time? Yes No  
 Time off site: 1120

D, Reason for failure to meet response time if C is more than 1 hour (7am to 7pm) or 1.5 hours (7pm to 7am) for ISU or 20 minutes for TRISS

E, Operations Manager or deputy confirmation of reason for failure to meet response time at D

Stopped at RTC 32801

Flood Reports: ISU / TRISS completes Flood Report where; flood is over some deep or water lying represents a hazard to road users / may interrupt the free flow of traffic or b) may cause damage to other structures or the carriageway or c) may cause damage to adjacent property or land. LO populates in 528 and enters relevant defect reference

Date: 29/9/17  
 Yes No

Response details: Not Found but treated bands with sand as precaution

Photos of work  
 Yes No

Further works required on site - OI(s) to be raised: advise on further work, eg permanent patch 2.0m x 1.0m required, new sign plate and 2 posts required etc

Damage to Crown Property details: eg damage to verge / fencing / signs / carriageway / lighting / utility / bollards - or enter "NO DCP"

Car registration number / names details of persons involved

SEPA notified: No Yes  
 Dead animal details: including red, roe or fallow deer, otter, badger, red squirrel, raptor species

Emergency Services in attendance: Police, Ambulance, Fire, Police Incident Number

Name	Initial resources attended incident		Vehicle/Plant	Police Incident Number		Comments
	On site	Off site		On site	Off site	
P LTE	1025	1120	KX66 YRA	1025	1120	

Time Called Out	Name	Secondary, or Contingency resources attended incident		Vehicle/Plant	On site	Off site	Comments
		On site	Off site				
0820		1025	1120	BW13 BNL	1025	1120	

I hereby certify that the details and resources stated above accurately represent the incident and the subsequent ISU / TRISS response.

Sign/ Print name/ Date Incident Liaison on site

Sign/ Print name/ Date Manager/ Supervisor

Signature: [Redacted]  
 Print Name/ Date: [Redacted]

Signature: [Redacted]  
 Print Name/ Date: [Redacted]

29/09/17

NW

**Call Logging for North West Unit - 28/09/2017**

Save Cancel Show History

ID:	32800	Call Details:	Caller to Police advises joining A87 SB at Borv, diesel spill. Unknown if diesel spill also goes north of Borv on A87
Date:	28/09/2017	Action Details:	Ardelve Supervisor will have it checked. Only diesel on road was from south of Borv nothing found north of Borv. Diesel found on road was not bad enough to be treated and treated bends as a precaution.
Time:	08:07	Damage To Crown:	N/A
Caller:	Police	Culprit Known:	<input checked="" type="checkbox"/>
Route:	A87		
Location:	Borv Southbound		
Call Type:	Incident		

Police Incident No:	R053855	2nd Response Date:	
Road Type:	Single Carriageway	2nd Response Time:	
Time On Site:	10:25	2nd Response Time On Site:	
Time Off Site:	11:20	2nd Response Time Off Site:	
OI Number:	NW-1754969	2nd Response Details:	
Damage ID:			
Link Section:	17475/15		
Paperwork Received?	<input checked="" type="checkbox"/>		

ID	Date	Caller	Route	Location	Call Type	Call Details
32799	28/09/2017 06:45	BEAR		Handover	General	There were 3 minor issues through the night which required ISU attendance; A9 Near Dornoch - Branch on the road - ISU uplifted A83 Glenbarr - TTL's failure - ISU changed lights A835 Maryburgh roundabout - Fuel spill - No Tracs There are no reported issues on the network.
32800	28/09/2017 08:07	Police	A87	Borv Southbound	Incident	Caller to Police advises joining A87 SB at Borv, diesel spill. Unknown if diesel spill also goes north of Borv on A87
32801	28/09/2017 09:16	Police	A87	Drulm-nan-cleochd, Luib	Incident	500m west of Moll Jct west of Luib, Ardelve ISU have come across an RTC Police on scene, diesel on the road. Have assisted police with partial road closure only, vehicles getting past.
32802	28/09/2017 11:05	TRISS(Kessock)	A9	NB at Daviot	TRISS	Piece of wood on the carriageway.
32803	28/09/2017 11:56	Member of Public	A84	15 Keltie Bridge	Incident	Advise debris on road and car had sunk into verge. Car no longer there.
32804	28/09/2017 13:50	TRISS(Kessock)	A82	Longman rd	TRISS	Debris - Wheel trim uplifted
32805	28/09/2017 14:05	Member of Public	A85	Opposite Wide Mouth Frog Marln	Incident	Opposite Wide mouth Frog Marina going to Oban Description: There is a grate buried in the road, which is about 9cm deep and my car hit it and has damaged the wheel.
32806	28/09/2017 14:33	Traffic Scotland	A82	Inveruglas	General	Advising full road closure at Inveruglas due to 2 vehicle RTC, road closure due to hellmed. No details of injuries at present. Glasgow Control Room to contact Bear with any requirements and update. Police phoned back to advise no requirement for Bear road closure will not be for long, merely to allow hellmed in.
32807	28/09/2017 15:50	TRISS(Kessock)	A9	North Kessock NB	TRISS	Debris uplift, ratchet strap
32809	28/09/2017 16:30	BEAR	A9	Strathstevan	Incident	ISU came across Dead badger at the Iron bridge.
32808	28/09/2017 16:35	Police	A82	Inveruglas	Incident	Advise road is not open as previously advised, contraflow in operation and requesting Bear attend to clean road at the accident site. Advise they do not wish a sweeper.
32811	28/09/2017 17:50	BEAR	A83	Clachan	General	██████████ advises at site at Clachan the traffic lights had a fault. He contacted Inveraray ISU who advised he was going to have his dinner and would be late.

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Incident Response Report

BEAR

Unit	NW	Route	A57	Link/Section	17465/100/100	Incident Reference	33177 57429
Date	17/10/17	Latitude	N/A	Longitude		Chainage (ILO enters)	
Type of incident (refer guidance)	20 Burst fuel tank						
XSP (refer guidance)	ELI CRI	Direction of travel (refer guidance) East and west					
Exact location details (refer guidance)	Ardre Leithen road					Photos of incident	
Disruption type (refer guidance)	5	Diversion used (refer guidance)		3		Yes	No
Weather conditions (refer guidance)	5	Road conditions (refer guidance)		2			
ISU / TRISS called out by	Police		Mol Reference No. (ILO enters)		NW1756252		
ISU or TRISS	ISU / TRISS vehicle reg.	A, Incident start time	B, Time arrived at site	C, Response time (B-A)	Response on time?	Time off site	
ISU	SN15BNL	0910	1040	130	Yes	No	1130
D, Reason for failure to meet response time if C is more than 1 hour (7am to 7pm) or 1.5 hours (7pm to 7am) for ISU or 20 minutes for TRISS				Loading equipment with sand			
E, Operations Manager or deputy confirmation of reason for failure to meet response time at D			Signature		Date		
Flood Reports	ISU / TRISS completes Flood Report where; flood is over 3cms deep or water lying represents a hazard to road users / may interrupt the free flow of traffic or b) may cause damage to other Structures or the carriageway or c) may cause damage to adjacent property or land. ILO populates in IRIS and enters RMMI defect reference					Yes	No
Response details	Put sand down on oil spill covered also put oil dispersant down					Photos of work	
Further works required on site - OI(s) to be raised		advise on further work, eg permanent patch 2.0m x 1.0m required, new sign plate and 2 posts required etc			N/A		
Damage to Crown Property details		eg damage to verge / fencing / signs / carriageway / lighting units / bollards - or enter "NO DCP"			N/A		
Car registration number / names details of persons involved							
SEPA notified		Dead animal details		including red, roe or fallow deer, otter, badger, red squirrel, raptor species			
(No)				N/A			
Emergency Services in attendance		Police	Ambulance	Fire	Police Incident Number		
					R057429		
Initial resources attended incident							
Name	On site	Off site	Vehicle/ Plant		On site	Off site	Comments
	1040	1130	26T		1040	1130	
Secondary or Contingency resources attended incident							
Time Called Out	Name	On site	Off site	Vehicle/ Plant		On site	Off site
I hereby certify that the details and resources stated above accurately represent the incident and the subsequent ISU/ TRISS response.							
Sign/ Print name/ Date Incident Liaison on site				Sign/ Print name/ Date Manager/ Supervisor			
Signature				Signature			
Print Name/ Date		17/10/17		Print Name/ Date		23/10/17	

NW

**Call Logging for North West Unit - 17/10/2017**

Save Cancel Show History

ID:	33177	Call Details:	{L} Police reporting a HGV has burst its fuel tank. spread goes from Centre of Portree Southbound for a couple of miles. Vehicle has stopped in a layby and driver is using a spill kit to contain the spill.
Date:	17/10/2017	Action Details:	Ardelve to attend with a gritter (SN13BNL) and sand. council also on Site treating with dispersant. No danger to watercourse. Recovery is on Route from Grangemouth.
Time:	09:10	Damage To:	Spill <input checked="" type="checkbox"/> Culprit Known <input checked="" type="checkbox"/>
Caller:	Police	Crown:	
Route:	A87		
Location:	Portree Southbound		
Call Type:	Incident		

Police Incident No:	R057429	2nd Response Date:	
Road Type:	Single Carriageway	2nd Response Time:	
Time On Site:	10:40	2nd Response Time On Site:	
Time Off Site:	11:30	2nd Response Time Off Site:	
OI Number:	NW1756252	2nd Response Details:	
Damage ID:			
Link Section:	17465/60 1070m		
Paperwork Received?	<input checked="" type="checkbox"/>		

ID	Date	Caller	Route	Location	Call Type	Call Details
33168	17/10/2017 00:25	Police	A9	N/B Granish Jct	Incident	Trailer on its side in live lane, we have a unit en-route
33169	17/10/2017 00:40	Met Desk	A9	Dornoch Bridge	General	A9 Dornoch: 1st Wind Threshold OFF - Stand Down at 17.10.2017 00:40
33170	17/10/2017 02:25	BEAR	A83	Garron Bridge House	Incident	Tree down
33171	17/10/2017 03:10	Police	A63	Alas, Cairndow	Incident	Tree down
33172	17/10/2017 03:35	Police	A62	Ballahulish Bridge	Incident	TTL's and signs blown over at roadworks.
33173	17/10/2017 04:00	Police	A85	3m West of St Fillans	Incident	Tree lying at a 45 degree angle across road near to the yacht club.
33174	17/10/2017 04:20	BEAR	A85	Glen Ogle Summit	Incident	Killin ISU have come across a fallen tree en route to call at St Fillans, tree is partially blocking the N/B lane.
33175	17/10/2017 06:45	Morning handover			General	Eight Incident call outs overnight with six linked with the high winds of storm Ophelia. Log 33164, A9 Blair Atholl, Damage to snow gates. Log 33165, A85 West of St Fillans, fallen tree. Log 33166, A9 Granish Jct, RTA. Log 33170 A83 Garron Bridge house, Inveraray, Fallen tree. Log 33171 A83 Alas, Cairndow, Fallen tree. Log 33172 A82 Ballahulish Bridge, TTL's, signs blown over. Log 33173 A85 West of St Fillans, fallen tree. Log 33174 A85 Glen Ogle Summit, fallen tree. Defects 1 in red, Fitment holding gate open is damaged and not securing gate. No overnight actions as RTS remained high. Lowest RST was at Bogbule at 02:20 @ 8.3 No ongoing accidents or incidents at this time.
33176	17/10/2017 08:35	BEAR	A87	Dreggan / Invergarry	Incident	Reporting that TM Site has been scattered due to high winds.
33177	17/10/2017 09:10	Police	A87	Portree Southbound	Incident	{L} Police reporting a HGV has burst its fuel tank. spread goes from Centre of Portree Southbound for a couple of miles. Vehicle has stopped in a layby and driver is using a spill kit to contain the spill.
33178	17/10/2017 09:35	Member of Public	A84	Main street Strathyre	Incident	MOP reporting a large pothole next to a manhole cover.
33179	17/10/2017 09:40	BEAR	A9	Southbound at Bankfoot	General	Advising that there was a sheep running about the carriageway.
33180	17/10/2017 11:15	Member of Public	A85	High Street	Incident	MOP reporting a door open on an

33183	17/10/2017 11:38	Member of Public	A83	Crieff Whitehouse	Incident	Electrical cabinet (PY23) (L) Reporting a Pothole approx. 2.6 miles South of Whitehouse.
33181	17/10/2017 11:40	Police	A9	Aviemore	Incident	Police reporting a 3 vehicle RTC between the 2 Aviemore Jcts. Police requesting BEAR attend to set up diversion through Aviemore. 08-SIDR-A9-27 used
33184	17/10/2017 11:43	Member of Public	A83	Kinloch Rd Campbeltown	Incident	missing ironwork opposite Victoria Hall.
33182	17/10/2017 11:45	TRISS(Kessock)	A82	Shore Street Roundabout	TRISS	Minor 2 Vehicle RTC -both vehicles have been moved to the verge. Traffic is flowing freely.
33185	17/10/2017 12:20	Police	A9	Carrbridge	TRISS	Police reporting a 2 vehicle RTC at the Carrbridge Jct.
33186	17/10/2017 14:40	Police	A83	2 miles south of Minard	Incident	Reporting a HGV in a ditch and mud and debris on the carriageway. Recovery is about to take place so expecting more mud and debris.
33187	17/10/2017 16:45	BEAR	A85	Loch Dochart	Incident	Rock on the road at The Narrows.
33188	17/10/2017 18:40	BEAR		Evening handover	General	No planned Winter Actions due to high RST forecast. 7 Incidents on the Network 1 of which saw the A9 at Aviemore closed for 2 hours due to a 3 vehicle RTC. 1 on the A87 at Dreggan Bridge for a TM signs and cones scattered. 1 on the A87 at Portree for a fuel spill. 1 on the A84 for a Pothole in Main St Strathyre. 1 on the A85 High St Crieff for a door hanging off an Electrical cabinet - no trace. 1 on the A83 at Minard for mud and debris and recovery of a HGV from ditch. 1 on A85 at loch dochart for a rock on the road. Defects: 33178 - Pothole.
33189	17/10/2017 19:10	Member of Public	A87	S/B Portree	Incident	Linked with earlier report of diesel spill (Log 33177) further call re spill over 15yd stretch both sides of road. 19:42 Call from TRCC advising call from Oilfast reporting spill needing further coverage. Advised unit already on route.
33190	17/10/2017 20:05	Police	A87	Ciuanie Inn	Incident	Dead deer on carriageway
33191	17/10/2017 20:40	Police	A83	Inveraray to Lochgilphead	Incident	TTL's stuck on red

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Incident Response Report



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Unit: NW Route: A87 Link/Section: 19465  
 Date: 17/10/17 Latitude: 7456 Longitude: 60/100 Incident Reference: 33187  
 Type of incident (refer guidance): NO

XSP (refer guidance): LA Direction of travel (refer guidance): SOUTHBOUND  
 Exact location details (refer guidance): LA7BY ACROSS FROM A105 CENTRE SOUTH BOUND  
 Disruption type (refer guidance): 6 Photos of incident: Yes No

Weather conditions (refer guidance): 1  
 ISU / TRISS called out by: CONTROL  
 Diversion used (refer guidance): 3  
 Road conditions (refer guidance): 2

ISU or TRISS: ISU / TRISS vehicle reg. A, Incident start time B, Time arrived at site C, Response time (B-A) Response on time? Time off site  
 ISU: T51A KY66Y12A 14:10 20:30 1:20 Yes No 21:20

D, Reason for failure to meet response time if C is more than 1 hour (7am to 7pm) or 1.5 hours (7pm to 7am) for ISU or 20 minutes for TRISS

E, Operations Manager or depute confirmation of reason for failure to meet response time at D Signature Date

Flood Reports ISU / TRISS completes Flood Report where; flood is over 30ms deep or water lying represents a hazard to road users / may interrupt the free flow of traffic or b) may cause damage to other Structures or the carriageway or c) may cause damage to adjacent property or land. ILO populates in IRIIS and enters RMMI defect reference. Photos of work: Yes No

Response details: Further works required on site - OI(s) to be raised advise on further work, eg permanent patch 2.0m x 1.0m required, new sign plate and 2 posts required etc. Photos of work: Yes No

Damage to Crown Property details eg damage to verge / fencing / signs / carriageway / lighting units / bollards - or enter "NO DCP"

Car registration number / names details of persons involved

SEPA notified Dead animal details including red, roe or fallow deer, otter, badger, red squirrel, raptor species

Emergency Services in attendance Police Ambulance Fire Police Incident Number

Initial resources attended incident						
Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments
	14:10	21:20	MERCEDES SPRINTER	14:10	21:20	
	14:10		KY66Y12A			

Secondary or Contingency resources attended incident							
Time Called Out	Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments

I hereby certify that the details and resources stated above accurately represent the incident and the subsequent ISU/ TRISS response.

Sign/ Print name/ Date Incident Liaison on site Sign/ Print name/ Date Manager/ Supervisor

Signature: [Redacted] Signature: [Redacted]  
 Print Name/ Date: [Redacted] 17-10-17 Print Name/ Date: [Redacted] 18/10/17



NW


**Call Logging for North West Unit - 17/10/2017**

Save Cancel Show History

ID:	33189	Call Details:	Linked with earlier report of diesel spill (Log 33177) further call re spill over 15yd stretch both sides of road. 19:42 Call from TRCC advising call from Oilfast reporting spill needing further coverage. Advised unit already on route.
Date:	17/10/2017	Action Details:	Ardelve ISU checking. Equivalent of 5 bags of granules uplifted and a further 3 bags put down, mostly in the area of the layby opposite the Arran Centre where the tanker had stopped initially.
Time:	19:10	Damage To Crown:	N/A <input type="checkbox"/> Culprit Known <input checked="" type="checkbox"/>
Caller:	Member of Public		
Route:	A87		
Location:	S/B Portree		
Call Type:	Incident		
Police Incident No:		2nd Response Date:	
Road Type:	Single Carriageway	2nd Response Time:	
Time On Site:	20:30	2nd Response Time On Site:	
Time Off Site:	21:20	2nd Response Time Off Site:	
OI Number:		2nd Response Details:	
Damage ID:			
Link Section:	17465/60		
Paperwork Received?	<input checked="" type="checkbox"/>		

ID	Date	Caller	Route	Location	Call Type	Call Details
33168	17/10/2017 00:25	Police	A9	N/B Granish Jct	Incident	Trailer on its side in live lane, we have a unit en-route
33169	17/10/2017 00:40	Met Desk	A9	Dornoch Bridge	General	A9 Dornoch: 1st Wind Threshold OFF - Stand Down at 17.10.2017 00:40
33170	17/10/2017 02:25	BEAR	A83	Garron Bridge House	Incident	Tree down
33171	17/10/2017 03:10	Police	A83	Ales, Cairndow	Incident	Tree down
33172	17/10/2017 03:35	Police	A82	Ballachulish Bridge	Incident	TTL's and signs blown over at roadworks.
33173	17/10/2017 04:00	Police	A85	3m West of St Fillans	Incident	Tree lying at a 45 degree angle across road near to the yacht club.
33174	17/10/2017 04:20	BEAR	A85	Glen Ogle Summit	Incident	Killin ISU have come across a fallen tree en route to call at St Fillans, tree is partially blocking the N/B lane.
33175	17/10/2017 06:45	Morning handover			General	Eight Incident call outs overnight with six linked with the high winds of storm Ophelia. Log 33164, A9 Blair Atholl, Damage to snow gates. Log 33165, A85 West of St Fillans, fallen tree. Log 33168, A9 Granish Jct, RTA. Log 33170 A83 Garron Bridge house, Inveraray, Fallen tree. Log 33171 A83 Ales, Cairndow, Fallen tree. Log 33172 A82 Ballachulish Bridge, TTL's, signs blown over. Log 33173 A85 West of St Fillans, fallen tree. Log 33174 A85 Glen Ogle Summit, fallen tree. Defects 1 in red, Fitment holding gate open is damaged and not securing gate. No overnight actions as RTS remained high. Lowest RST was at Bogbuie at 02:20 @ 6.3 No ongoing accidents or incidents at this time.
33176	17/10/2017 08:35	BEAR	A87	Dreggan / Invergarry	Incident	Reporting that TM Site has been scattered due to high winds.
33177	17/10/2017 09:10	Police	A87	Portree Southbound	Incident	(L) Police reporting a HGV has burst its fuel tank, spread goes from Centre of Portree Southbound for a couple of miles. Vehicle has stopped in a layby and driver is using a spill kit to contain the spill.
33178	17/10/2017 09:35	Member of Public	A84	Main street Strathyre	Incident	MOP reporting a large pothole next to a manhole cover.
33179	17/10/2017 09:40	BEAR	A9	Southbound at Bankfoot	General	Advising that there was a sheep running about the carriageway.
33180	17/10/2017 11:15	Member of Public	A85	High Street	Incident	MOP reporting a door open on an

33183	17/10/2017 11:38	Member of Public	A83	Crieff Whitehouse	Incident	Electrical cabinet (PY23) (L) Reporting a Pothole approx. 2.8 miles South of Whitehouse.
33181	17/10/2017 11:40	Police	A9	Aviemore	Incident	Police reporting a 3 vehicle RTC between the 2 Aviemore Jcts. Police requesting BEAR attend to set up diversion through Aviemore. 08-SIDR-A9-27 used
33184	17/10/2017 11:43	Member of Public	A83	Kinloch Rd Campbeltown	Incident	missing ironwork opposite Victoria Hall.
33182	17/10/2017 11:45	TRISS(Kessock)	A82	Shore Street Roundabout	TRISS	Minor 2 Vehicle RTC -both vehicles have been moved to the verge. Traffic is flowing freely.
33185	17/10/2017 12:20	Police	A9	Carrbridge	TRISS	Police reporting a 2 vehicle RTC at the Carrbridge Jct.
33186	17/10/2017 14:40	Police	A83	2 miles south of Minard	Incident	Reporting a HGV in a ditch and mud and debris on the carriageway. Recovery is about to take place so expecting more mud and debris.
33187	17/10/2017 16:45	BEAR	A85	Loch Dochart	Incident	Rock on the road at The Narrows.
33188	17/10/2017 18:40	BEAR		Evening handover	General	No planned Winter Actions due to high RST forecast. 7 Incidents on the Network 1 of which saw the A9 at Aviemore closed for 2 hours due to a 3 vehicle RTC. 1 on the A87 at Dreggan Bridge for a TM signs and cones scattered, 1 on the A87 at Portree for a fuel spill, 1 on the A84 for a Pothole in Main St Strathyre, 1 on the A85 High St Crieff for a door hanging off an Electrical cabinet - no trace. 1 on the A83 at Minard for mud and debris and recovery of a HGV from ditch. 1 on A85 at loch dochart for a rock on the road. Defects: 33178 - Pothole.
33189	17/10/2017 19:10	Member of Public	A87	S/B Portree	Incident	Linked with earlier report of diesel spill (Log 33177) further call re spill over 15yd stretch both sides of road. 19:42 Call from TRCC advising call from Oilfast reporting spill needing further coverage. Advised unit already on route.
33190	17/10/2017 20:05	Police	A87	Ciuanle Inn	Incident	Dead deer on carriageway
33191	17/10/2017 20:40	Police	A83	Inveraray to Lochgillhead	Incident	TTL's stuck on red

Document: Form 149	Incident Response Report <span style="font-size: 2em; margin-left: 20px;">SR</span>	
Issue: 5		
Related to: All Contracts		
Page No. 1 of 2		

Unit	NW	Route	AK7	Link/Section	Kyle to Chuanie inn	Incident Reference	77258	
Date	23/10/17	Latitude	N/A	Longitude		Chainage (ILO enters)		
Type of Incident (refer guidance)	20							
XSP (refer guidance)	CR1	Direction of travel (refer guidance)		EASTBOUND				
Exact location details (refer guidance)	KYLE TO CHUANIE					Photos of incident		
Disruption type (refer guidance)	6	Diversion used (refer guidance)		3				
Weather conditions (refer guidance)	5	Road conditions (refer guidance)		2				
ISU / TRISS called out by	CONTRACT			Mol Reference No. (ILO enters)		NW1756336		
ISU or TRISS	ISU / TRISS vehicle reg.	A, Incident start time	B, Time arrived at site	C, Response time (B-A)	Response on time?	Time off site		
ISU	SKBLBG	1300	1315	15	<input checked="" type="checkbox"/> Yes	No	1330	
D, Reason for failure to meet response time if C is more than 1 hour (7am to 7pm) or 1.5 hours (7pm to 7am) for ISU or 20 minutes for TRISS								
E, Operations Manager or depute confirmation of reason for failure to meet response time at D				Signature		Date		
Flood Reports	ISU / TRISS completes Flood Report where: flood is over 3cms deep or water lying represents a hazard to road users / may interrupt the free flow of traffic or b) may cause damage to other Structures or the carriageway or c) may cause damage to adjacent property or land. ILO populates in IRIS and enters RMMH defect reference					Yes	No	
Response details	call for out on road there's some spill on road coming out of right hand bend but not serious					Photos of work		
Further works required on site - OI(s) to be raised	advise on further work, eg permanent patch 2.0m x 1.0m required, new sign plate and 2 posts required etc					NA		
Damage to Crown Property details	eg damage to verge / fencing / signs / carriageway / lighting units / bollards) - or enter "NO DCP"					NA		
Car registration number / names details of persons involved								
NA								
SEPA notified	Dead animal details		including red, roe or fallow deer, otter, badger, red squirrel, raptor species					
No	Yes	NA						
Emergency Services in attendance	Police	Ambulance	Fire	Police Incident Number				
Initial resources attended incident								
Name	On site	Off site	Vehicle/ Plant		On site	Off site	Comments	
	1315	1330	SK63 UG		1315	1330		
Secondary or Contingency resources attended incident								
Time Called Out	Name	On site	Off site	Vehicle/ Plant		On site	Off site	Comments
1300		1315	1330					
I hereby certify that the details and resources stated above accurately represent the incident and the subsequent ISU/ TRISS response.								
Sign/ Print name/ Date Incident Liaison on site				Sign/ Print name/ Date Manager/ Supervisor				
Signature				Signature				
Print Name/ Date				Print Name/ Date				
				3/10/17				
				26/10/17				

NW

**Call Logging for North West Unit - 23/10/2017**

Save Cancel Show History

ID: 33258  
 Date: 23/10/2017  
 Time: 13:00  
 Caller: Police  
 Route: A87  
 Location: E/B Kyle to Cluanie Inn  
 Call Type: Incident

Call Details: Report of a lengthy fuel spill. Police Ref R058608

Action Details: F Struthers is going to check. Area checked, spill appears mostly on right hand bends and is mostly south of Ardelve, Ops advise its raining at present but will monitor and treat if necessary.

Damage To Crown: N/A Culpit Known

Police Incident No: R058608  
 Road Type: Single Carriageway  
 Time On Site: 13:15  
 Time Off Site: 13:30  
 OI Number: NW1756336  
 Damage ID:  
 Link Section: 17404/45  
 Paperwork Received?

2nd Response Date:  
 2nd Response Time:  
 2nd Response Time On Site:  
 2nd Response Time Off Site:  
 2nd Response Details:

ID	Date	Caller	Route	Location	Call Type	Call Details
33252	23/10/2017 00:45	Police	A82	s/b Glencoe	Incident	RTC-Non injury- barrier damage
33253	23/10/2017 04:30	Police	A82	Ballahulish Bridge	General	Police contacted BEAR to check the south side of the bridge for a missing vehicle. Pol.inc.no.R058555
33254	23/10/2017 06:45	BEAR			General	No planned winter actions as RST's remained high. Lowest RST recorded A835@Aultgulsh 33250-A830 Malaig-pothole 33251-A9 Raigmore- Debris 33252-A82 Glencoe- RTC- non injury Defects 33250-Pothole 33252- barrier damage No on-going incidents at time of handover. No. Incident Responses: 3 No Incidents Response Late Arrivals: 0 Outstanding Incident Response Reports: 33 (A) Total no of Incident Responses in Month: 178 (B) Total late responses in Month: 7 (C) PI 04 Current status: 95.88 ILO / Handover to: Bill (D) from Angie(N)
33255	23/10/2017 08:40	Met Desk	A87	Skye Bridge	General	1st Wind Threshold Reached - Activate VMS Caution High Winds 39.4 mph at 23.10.2017 08:40
33256	23/10/2017 09:12	Police	A9	1 mile sth Portgower	General	Report of a dead deer at roadside
33257	23/10/2017 12:40	Met Desk	A87	Skye Bridge	General	1st Wind Threshold OFF - Stand Down at 23.10.2017 12:40
33258	23/10/2017 13:00	Police	A87	E/B Kyle to Cluanie Inn	Incident	Report of a lengthy fuel spill. Police Ref R058608
33259	23/10/2017 13:00	Police	A82	6 miles nth Ft Wm	Incident	Report of a minor fuel spill 6 miles north of Ft Wm, Spean Bridge area.
33260	23/10/2017 14:55	Police	A82	N/B Inverlochy Jct	Incident	Fuel spill from BDV
33261	23/10/2017 15:36	Member of Public	A9	Invergordon Jct	Incident	A9 200 metres north of the Invergordon turnoff - opposite the tourist signs for Stoneyfield Fishery and Tomich Restaurant - dead animal been lying on road a while, at entrance to a farm field. A9 Jct to Arabella - dead animal on road close to entrance to Shandwick Mains property
33262	23/10/2017 17:00	Police	A85	E/B approaching Connel Bridge	Incident	Road surface greasy, possible fuel spill
33263	23/10/2017 18:00	Member of Public	A85	Dunbeg to Dunstaffanage	Incident	Report of two collapsed manholes/drains
33264	23/10/2017 18:15	Member of Public	A85	Outside Farmfoods,	Incident	Report of collapsed kerb at right hand end of Farmfoods carpark.

Call ID	Time	Service	Road	Location	Category	Description
33265	23/10/2017 18:35	Police	A9	Oban 1/2 mile sth Lynwllg Jct	Incident	Requesting road closure A9 N/B to enable recovery of campervan which has gone off road.
33266	23/10/2017 18:45	Evening Handover			General	Eight call outs today Log 33258 A87 Kyle to Cluanie Inn, Fuel spill, Log 33259 A82 Spean Bridge Fuel spill Log 33260 A82 Inverlochty Jct Fuel spill from BDV, Log 33261 A9 Invergordon Jct Dead animals Log 33262 A85 Connel Bridge Road surface greasy (Ongoing) Log 33263 A85 Dunbeg to Dunstaffanage Collapsed manhole. Log 33264 A85 Outside Farmfoods Oban Collapsed kerb stone. (Ongoing) Log 33265 A9 Half mile south of Lynwllg Jct Police requesting short term closure to enable recovery of campervan, vehicle off the road and no issue on A9. Defects 1 in red above Office duties: Input of Incident sheets to Iris.
33267	23/10/2017 19:50	Police	A9	Dunbeath	Incident	Police reporting RTC 1 mile South of Dunbeath - not thought to serious, however fuel and debris on the carriageway.
33269	23/10/2017 22:05	Police	A85	Taynuilt/ Connel	Incident	Mud on the carriageway.
33268	23/10/2017 22:50	Meteo Group			General	Met desk called to advise of rain fall warning from 06:00 24/10/2017 in domains 6,7,8,9 for a 24 hour period.

UL

Document: Form 149	Incident Response Report	<b>BEAR</b> A SCOTLAND LIMITED
Issue: 5		
Related to: All Contracts		
Page No. 1 of 2		

Unit	NW	Route	A87	Link/Section	17445/45	Incident Reference	33311
Date	26/10/17	Latitude	NA	Longitude		Chainage (ILO enters)	

Type of incident (refer guidance) **8 / 14**

XSP (refer guidance) **CL1** Direction of travel (refer guidance) **WEST BOUND**

Exact location details (refer guidance) **DEANAN** Photos of incident  Yes  No

Disruption type (refer guidance) **6** Diversion used (refer guidance) **3**

Weather conditions (refer guidance) **1** Road conditions (refer guidance) **2**

ISU / TRISS called out by **CONTROL** Mol Reference No. (ILO enters) **NW1A56589**

ISU or TRISS	ISU / TRISS vehicle reg.	A, Incident start time	B, Time arrived at site	C, Response time (B-A)	Response on time?	Time off site
<b>TRISS</b>	<b>SN13EWL</b>	<b>0900</b>	<b>0915</b>	<b>15 MINS</b>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<b>0930</b>

D, Reason for failure to meet response time if C is more than 1 hour (7am to 7pm) or 1.5 hours (7pm to 7am) for ISU or 20 minutes for TRISS

E, Operations Manager or deputy confirmation of reason for failure to meet response time at D Signature \_\_\_\_\_ Date \_\_\_\_\_

Flood Reports ISU / TRISS completes Flood Report where; flood is over 3cms deep or water lying represents a hazard to road users / may interrupt the free flow of traffic or b) may cause damage to other Structures or the carriageway or c) may cause damage to adjacent property or land. ILO populates in IRIS and enters RMMf defect reference Yes  No

Response details **DIRT ON ROAD - CLEARED** Photos of work  Yes  No

Further works required on site - Of(s) to be raised advise on further work, eg permanent patch 2.0m x 1.0m required, new sign plate and 2 posts required etc

Damage to Crown Property details eg damage to verge / fencing / signs / carriageway / lighting units / bollards - or enter "NO DCP"

Car registration number / names details of persons involved

SEPA notified  No  Yes Dead animal details including red, roe or fallow deer, otter, badger, red squirrel, raptor species

Emergency Services in attendance  Police  Ambulance  Fire Police Incident Number \_\_\_\_\_

Initial resources attended incident						
Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments
	0910	0930	SN13EWL - DAF	0910	0930	
	11 44	11 44	4 1 4	11 44	11 44	

Secondary or Contingency resources attended incident							
Time Called Out	Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments

I hereby certify that the details and resources stated above accurately represent the incident and the subsequent ISU/ TRISS response.

Sign/ Print name/ Date Incident Liaison on site	Sign/ Print name/ Date Manager/ Supervisor
Signature _____	Signature _____
Print Name/ Date _____	Print Name/ Date <b>28/10/17</b>

NW

**Call Logging for North West Unit - 26/10/2017**

Save Cancel Show History

ID:   
 Date:   
 Time:   
 Caller:   
 Route:   
 Location:   
 Call Type:

Call Details:   
 Action Details:   
 Damage To Crown:  Culprit Known


Police Incident No:   
 Road Type:   
 Time On Site:   
 Time Off Site:   
 OI Number:   
 Damage ID:   
 Link Section:   
 Paperwork Received?

2nd Response Date:   
 2nd Response Time:   
 2nd Response Time On Site:   
 2nd Response Time Off Site:   
 2nd Response Details:

ID	Date	Caller	Route	Location	Call Type	Call Details
33307	26/10/2017 03:50	Met Desk	A87	Skye Bridge	General	1st Wind Threshold OFF - Stand Down at 26.10.2017 03:50
33308	26/10/2017 06:45	Morning Handover			General	Two Incident call outs overnight. Log 33304. A82 Onch, Flooding. (Gully blocked with leaves) Log 33305. A82 Tomnahurich Street, Inverness, Pothole. (Defect) No ongoing accidents or incidents at this time. No overnight winter actions as RST's remained high. Lowest RST was Slochd at 4.6 at 05:10. Log 33288 A82 6m South of Drumnadrochit - At 12:10 yesterday the control room was advised of a possible rockfall, on examination it was noted that a few large boulders had fallen onto the c/way, Geotech were called and on assessment of the site it was discovered that there is a large tree route further up the slope causing concern, this will be re assessed in daylight today in regards to removal. Two-way TTIs have been in place overnight as a precautionary measure. Office duties: Checking NW MOI correcting errors and omissions, collating NW Triss monthly report on behalf of T Deans, input of incident sheets onto Iris and creating scheme for A9 Fatal.
33309	26/10/2017 07:45	Police	A86	Roughburn, Roy Bridge	Incident	Advise dead deer in carriageway.
33310	26/10/2017 08:12	Valsala	A9	Dornoch Bridge	General	1st Wind Threshold OFF - Stand Down at 26.10.2017 08:10
33315	26/10/2017 08:47	TRISS(Kessock)	A9	Just off Tore Roundabout	TRISS	Called by someone from private number. This was [redacted] who works on NW bridges. Gave him telephone number for NW Control Room to use in future.
33311	26/10/2017 09:00	Police	A87	Broadford	Incident	1 Vehicle RTC, owner arranging own recovery, Police requesting Bear attend and clear up debris.
33312	26/10/2017 09:50	Traffic Scotland	A9	Cromarty Bridge to Tore Rounda	General	Traffic Scotland advise Police incident R059127 refers to RTC at junction with B9163. Police on route. For info only at this time, traffic appears to be getting passed.
33313	26/10/2017 10:15	Member of Public	A82	North Ballahullsh	Incident	Southbound lane directly outside Craigmere B&B, large pothole.

33314	26/10/2017 10:15	Police	A828	Kentallen	Incident	(L) Advise an HGV has been on verge and gouged up mud and debris onto the carriageway.
33316	26/10/2017 10:46	Police	A82	Letterfinlay	General	Police advised that road would be closed for a few minutes only to allow family members to visit site of fatal RTC from yesterday.
33317	26/10/2017 11:30	Member of Public	A84	Drip Bridge	Incident	Overhanging branch Drip bridge, near Stirling
33318	26/10/2017 13:15	Police	A82	1 Mile south of Invermoriston	Incident	Advise ratchet strap in middle of carriageway.
33319	26/10/2017 15:08	Police	A9	Raigmore Interchange	TRISS	On A9 slip on southbound [REDACTED]
33320	26/10/2017 15:25	Member of Public	A85	Oban to Pennyfuir	Incident	Advises there were some manholes covered with tar as a temporary fix, however tar appears to have fallen in the manholes. Described as being on Connel Road.
33321	26/10/2017 16:00	Police	A82	Heron Bay	Incident	Advise 1 vehicle RTC. Recovery on route. Requesting assistance with debris on road. 20:00 TDeans called to query awareness of bridge works at Ballachulish and suggested contact should be made with bridges teams in case current incident then starts to have an impact on planned closure at 22:00. Spoke with Hugh and discussed as turned out incident was cleared well before planned closure.
33322	26/10/2017 17:35	Police	A87	Bunloyne Junction	Incident	Police advise temp traffic lights not working.
33323	26/10/2017 17:45	TRISS(Kessock)	A9	Milton of Leys SB Slip	TRISS	BDV - [REDACTED] on southbound slip at Milton of Leys. Vehicle has gone.
33325	26/10/2017 18:10	BEAR	A86	Gaskbeg Farm	Incident	Inspectors have requested Vifix as they have ran out.
33324	26/10/2017 18:45	Control Room		Evening Handover	General	There are no winter actions due to high RSTs. 10 Incidents have been reported during the day: (1) 33309 - A86 Roughburn, Roy Bridge - Dead deer. (2) 33311 - A87 Broadford - 1 vehicle RTC. (3) 33313 - A82 North Ballahulish - Pothole. (4) 33314 - A828 Kentallen - Mud and debris on carriageway. (5) 33317 - A84 Drip Bridge - Overhanging Branch. (6) 33318 - A82 1 Mile South of Invermoriston - Ratchet strap. (7) 33320 - A85 Oban to Pennyfuir - Manhole cover. (8) 33321 - A82 Heron Bay - 1 vehicle RTC. (9) 33322 - A87 Bunloyne - Temp Traffic Lights. (10) 33325 - A86 Gaskbeg Farm - Inspectors request Vifix. Defects: 2 - (1) 33313 - A82 North Ballahulish - Pothole. (2) 33320 A85 Oban to Pennyfuir - Manhole. Incidents 33321, 33322 and 33325 are on-going at time of handover. In respect to this mornings log for incident 33288 - there has been no update regarding the tree stump and traffic lights remain in place.
33326	26/10/2017 21:30	Police	A9	Longman - Raigmore	Incident	Police called to report bumper on the road northbound in the fast lane



Document: Form 149	Incident Response Report	
Issue: 5		
Related to: All Contracts		
Page No. 1 of 2		

Unit	NW	Route	A87	Link/Section	17415 20 174305	Incident Reference	34191
Date	04-12-17	Latitude	NA	Longitude	NA	Chainage (ILO enters)	

Type of incident (refer guidance)	20		
XSP (refer guidance)	ck1	Direction of travel (refer guidance)	East

Exact location details (refer guidance)	Kylelarkin Roundabout Breakdown	Photos of incident	Yes	No <input checked="" type="radio"/>
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Disruption type (refer guidance)	6	Diversion used (refer guidance)	3
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Weather conditions (refer guidance)	1	Road conditions (refer guidance)	2
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ISU / TRISS called out by	Supervisor	Mol Reference No. (ILO enters)	NW1758682
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ISU or TRISS	ISU / TRISS vehicle reg.	A, Incident start time	B, Time arrived at site	C, Response time (B-A)	Response on time?	Time off site
ISU	SN13 BOU	1245	1307	:22	<input checked="" type="radio"/> Yes	No

D, Reason for failure to meet response time if C is more than 1 hour (7am to 7pm) or 1.5 hours (7pm to 7am) for ISU or 20 minutes for TRISS

E, Operations Manager or deputy confirmation of reason for failure to meet response time at D	Signature	Date
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Flood Reports	ISU / TRISS completes Flood Report where: flood is over 3cms deep or water lying represents a hazard to road users / may interrupt the free flow of traffic or b) may cause damage to other Structures or the carriageway or c) may cause damage to adjacent property or land. ILO populates in IRIS and enters RMNH defect reference	Yes	No
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Response details	Treaded Trace of Fuel	Photos of work	Yes	No <input checked="" type="radio"/>
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Further works required on site - OI(s) to be raised	advise on further work, eg permanent patch 2.0m x 1.0m required, new sign plate and 2 posts required etc
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Damage to Crown Property details	eg damage to verge / fencing / signs / carriageway / lighting units / bollards) - or enter "NO DCP"
----------------------------------	---

Car registration number / names details of persons involved	
---	--

SEPA notified	Dead animal details	Including red, roe or fallow deer, otter, badger, red squirrel, raptor species
No	Yes	

Emergency Services in attendance	Police	Ambulance	Fire	Police Incident Number
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Initial resources attended incident						
Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments
	1307	1332	SN13 BOU	1307	1332	

Secondary or Contingency resources attended incident							
Time Called Out	Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments

I hereby certify that the details and resources stated above accurately represent the incident and the subsequent ISU / TRISS response.

Sign/ Print name/ Date	on site	Sign/ Print name/ Date Manager/ Supervisor
Signature		Signature
Print Name/ Date	04-12-17	Print Name/ Date
		04/12/17

NW

**Call Logging for North West Unit - 04/12/2017**

Save Cancel Show History

ID: 34191  
 Date: 04/12/2017  
 Time: 12:45  
 Caller: BEAR  
 Route: A87  
 Location: Kyleakin - Breakish  
 Call Type: Incident

Call Details: Local authority reported to Fraser possible fuel spill running for 3 - 4 miles between locations

Action Details: [redacted] will have gritter attend to this. Spill located and treated with 1 ton of sand. SN13 BOU

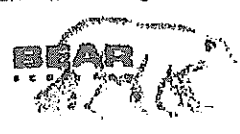
Damage To Crown: N/A Culprit Known

Police Incident No: [ ] 2nd Response Date: [ ]  
 Road Type: Single Carriageway 2nd Response Time: [ ]  
 Time On Site: 13:07 2nd Response Time On Site: [ ]  
 Time Off Site: 13:32 2nd Response Time Off Site: [ ]  
 OI Number: [ ] 2nd Response Details: [ ]  
 Damage ID: [ ]  
 Link Section: 17415/20  
 Paperwork Received?

ID	Date	Caller	Route	Location	Call Type	Call Details
34183	04/12/2017 04:00	BEAR			Winter	due to high temps Patrols PB 2 5 6 7 and Pa5 all stood down
34184	04/12/2017 06:25	Met Desk		A85 Tofts	Winter	sensor took a dip to -0.1
34185	04/12/2017 06:45	BEAR		Handover	General	1 incident overnight :- 34182 A9 Just South of Dunbeath BDV HGV split some fuel -Dunbeath Isu attended and cleared . Winter A835 at Aultgulsh took a dip to -0.3 at 20.20 but bounced back up at 20.50 A85 Tofts took a dip to -0.1 at 06.20 but has since went back up . Patrols PB2 ,5 ,6, 7 and PA5 were stood down at 4am due to high temps on those routes the rest of the patrols remain out on the network .
34186	04/12/2017 08:55	BEAR	A9	Berriedale	Incident	Mop has reported to depot that HGV that struck the verge is still leaking fuel from the lorry out the layby onto the road. Call Log ID yesterday 34182
34187	04/12/2017 09:50	Police	A9	Ralia Junction	General	Police called to request assistance for sheep on the carriageway and 1 dead sheep R066048
34188	04/12/2017 10:00	Police	A9	1 Mile South of Tore	TRISS	Police called to report BDV northbound in lane 1 no incident number was raised by police.
34189	04/12/2017 10:25	PAG	A828	Duror Rectory	Incident	[redacted] called to report hazard northbound, gully grating has fell in.
34190	04/12/2017 11:00	BEAR	A9	Scrabster	General	Called to advise all ok at landslip site and advised will be changing TTL's over
34191	04/12/2017 12:45	BEAR	A87	Kyleakin - Breakish	Incident	Local authority reported to Fraser possible fuel spill running for 3 - 4 miles between locations
34192	04/12/2017 14:05	TRISS(Kessock)	A9	South of Davlot	TRISS	TRISS come across abandoned vehicle opposite layby 170, [redacted] Vehicle is parked and safe.
34193	04/12/2017 14:10	PAG	A82	North of Invergarry	Incident	Martin called to advise of collapsed gully near the Oich bridge.
34194	04/12/2017 14:30	TRISS(Kessock)	A9	Layby 173	TRISS	TRISS come across debris northbound.
34195	04/12/2017 15:35	BEAR	A9	Scrabster	General	ISU advised all is ok at landslip site.
34196	04/12/2017 17:45	BEAR	A9	Layby 190	TRISS	Steven called to report BDV a van which has had a blow out but he's right at the start of the layby entrance, he has assistance coming . MOI-NW1758669
34198	04/12/2017 18:30	BEAR	A82	A82/A830 Junction	Incident	Duncan advised hes called out ISU to attend pot hole at the junction for lochy bridge and Jewsons
34197	04/12/2017 18:45	BEAR		Handover	General	There is no winter action or patrols planned for tonight due to forecast high RST's.

Incidents; A9 Berriedale - Fuel Spill - ISU attended and sanaded and put signs out. A828 Duror - Missing Gully Frame - JSU made safe A87 Kyleakin to Braekish - Fuel Spill - ISU treated with sand A82 North of Invergarry - Collapsed gully - ISU made safe There are no reported issues on the network.

34199	04/12/2017 19:30	Police	A9	Berriedale Brae	Incident	BDV HGV leaking oil onto c/way [REDACTED]
34200	04/12/2017 23:20	Police	A85	Pass of Brander	Incident	Earlier Rtc police asking for some mud/debris to be cleared

Document: Form 148	Incident Response Report	
Issue: 5		
Related to: All Contracts		
Page No. 1 of 2		

Unit	NW	Route	A87	Link/Section	17415/20 TO 17440/07	Incident Reference	34346
Date	10/12/17	Latitude		Longitude	MA	Chainage (ILO enters)	

Type of incident (refer guidance) **80 FUEL SPILL**

XSP (refer guidance) **W/L 1** Direction of travel (refer guidance) **E**

Exact location details (refer guidance) **FROM BILBO RD (ROND) FUEL STATION TO KYLEMIN ICGNO ABENT**

Photos of incident	
Yes	<input checked="" type="checkbox"/> No

Disruption type (refer guidance) **6** Diversion used (refer guidance) **3**

Weather conditions (refer guidance) **7/9** Road conditions (refer guidance) **4**

ISU / TRISS called out by **CONTROL** Mol Reference No. (ILO enters) **NW1759311**

ISU or TRISS	ISU / TRISS vehicle reg.	A, Incident start time	B, Time arrived at site	C, Response time (B-A)	Response on time?	Time off site
ISA	KX66Y17A	09:15	9:30	15m	<input checked="" type="checkbox"/> Yes	10:30

D, Reason for failure to meet response time if C is more than 1 hour (7am to 7pm) or 1.5 hours (7pm to 7am) for ISU or 20 minutes for TRISS **N/A**

E, Operations Manager or deputy confirmation of reason for failure to meet response time at D

Signature	Date
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Flood Reports ISU / TRISS completes Flood Report where: flood is over 30cm deep or water lying represents a hazard to road users / may interrupt the free flow of traffic or b) may cause damage to other structures or the carriageway or c) may cause damage to adjacent property or land. ILO completes in IRIS and enters IRIS defect reference

Yes	<input checked="" type="checkbox"/> No
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Response details **CON FIRMED FUEL SPILL 7 CALLED OUT GARDNER TO ASSIST SAND DOWN!**

Photos of work	
Yes	<input checked="" type="checkbox"/> No

Further works required on site - OI(s) to be raised advise on further work, eg permanent patch 2.0m x 1.0m required, new sign plate and 2 posts required etc **N/A**

Damage to Crown Property details eg damage to verge / fencing / signs / carriageway / lighting units / bollards - or enter "NO DCP" **N/A**

Car registration number / names details of persons involved **N/A**

SEPA notified  No  Yes Dead animal details including red, roe or fallow deer, otter, badger, red squirrel, raptor species **N/A**

Emergency Services in attendance  Police  Ambulance  Fire Police Incident Number **N/A**

Initial resources attended incident						
Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments
	9:30	10:30	KX66Y17A	9:30	10:30	

Secondary or Contingency resources attended incident							
Time Called Out	Name	On site	Off site	Vehicle/ Plant	On site	Off site	Comments
1000	D. BLADY	10:45	11:20	SMS BCU	10:45	11:20	

I hereby certify that the details and resources stated above accurately represent the incident and the subsequent ISU/ TRISS response.

Sign/ Print name/ Date Incident Liaison on site	Signature	Sign/ Print name/ Date Manager/ Supervisor	Signature
Print Name/ Date		Print Name/ Date	11/12/17

NW

**Call Logging for North West Unit - 10/12/2017**

Save Cancel Show History

ID: 34346  
 Date: 10/12/2017  
 Time: 09:15  
 Caller: Police  
 Route: A87  
 Location: Broadford - Kyleakin  
 Call Type: Incident

Call Details: Police took from highland council who reported possible oil spill between locations.  
 Action Details: Ardelve ISU will attend and check this. ISU called back to request gritter.  
 Damage To: Spill Culpit Known  
 Crown: No culprit

Police Incident No: R067221 2nd Response Date: 10/12/2017  
 Road Type: Single Carriageway 2nd Response Time: 10:00  
 Time On Site: 09:30 2nd Response Time On Site: 11:00  
 Time Off Site: 10:30 2nd Response Time Off Site: 12:00  
 OI Number: NW1759311 2nd Response Details: Called 2nd man to request gritter to have road sanded. Sanded Road. SN13 BMV  
 Damage ID:  
 Link Section: 17415/20  
 Paperwork Received?

ID	Date	Caller	Route	Location	Call Type	Call Details
34335	10/12/2017 00:20	BEAR		Inverness Depot	General	Reporting two males acting sus outside the Scanla garage.
34336	10/12/2017 00:45	Mat Desk		Various	Winter	Advising snow showers are coming in later than forecast and will remain on the west coast.
34337	10/12/2017 04:14	Mat Desk		Various	Winter	Advising that Calvine and Achavanich are running at least 2degrees lower than forecast
34338	10/12/2017 04:45	BEAR		Routes 2007/2008	Winter	Call out 2007 & 2008 days to TF route and tidy up
34340	10/12/2017 04:55	BEAR	A87		Winter	Vehicle has a hydraulic leak and cant lift my plough, I also have spinner issues and cant spread. Will get back to depot and call.
34339	10/12/2017 05:24	BEAR	A87	Rt2014	Winter	Call dayshft out to tidy up route
34341	10/12/2017 06:03	BEAR		Dunbeath Depot	Winter	Stabiliser bar hanging down, heading back to Dunbeath to try and fix
34342	10/12/2017 06:45	Morning Handover			General	Double top up treatments on all routes with frontline vehicles patrolling and treating as necessary. All patrols required All footways and THC routes required. One call out overnight which had no impact on the network. Closure on the A99 cleared at 20:20. No ongoing issues or accidents at this time.
34343	10/12/2017 07:30	BEAR	A9	Sordale	Winter	Snowy at sensor
34344	10/12/2017 08:00	BEAR	A84	Doune - Leny Feus	General	Killin Op called to report A84 really icy in a lot of places.
34345	10/12/2017 09:05	BEAR	A82	Invergarry	Winter	Snowy at sensor
34346	10/12/2017 09:15	Police	A87	Broadford - Kyleakin	Incident	Police took from highland council who reported possible oil spill between locations.
34348	10/12/2017 10:30	TRISS(Kessock)	A9	South of Fort Augustus turnoff	TRISS	TRISS come across 2 vehicle RTC southbound, no injuries but some debris and vehicles require recovery. 11:00 Police have since confirmed this is thee accident they were called to there is no accident at Tomatin. Ambulance has been requested due to neck injuries.
34347	10/12/2017 10:37	Police	A9	Tomatin	General	Police called to request TRISS to attend an accident involving 2 vehicles, R067227 11:00 Police have since confirmed this is thee accident they were called to there is no accident at Tomatin.
34349	10/12/2017 12:10	Member of Public	A84	A84/A85	Incident	Scottish Fire & Rescue are currently

Call ID	Time	Unit	Area	Location	Category	Description
				Junction		dealing with an RTC at the junction and a result there has been an oil spill and requesting this be cleared.
34350	10/12/2017 15:30	BEAR	A830	Kinlochell	Incident	Driver called to report pothole across from [redacted]
34351	10/12/2017 15:55	BEAR	A9	Scrabster	General	Called to advise no change at landslide site
34352	10/12/2017 18:05	TRISS(Kessock)	A9	North Kessock	TRISS	TRISS come across abandoned vehicle northbound [redacted] sitting in the bus stop
34354	10/12/2017 18:30	Police	A9	1/2 South of Ballinluig	Incident	Police called to report dead deer uncertain if northbound or southbound
34353	10/12/2017 18:45	BEAR		Handover	General	All winter actions out as planned, additional action was called on 20-18 due to change in conditions. Further actions and patrols are planned for the early hours. Routes 20-08, 20-10, 20-11 & 20-12 are carrying on patrolling routes where there is threat of snow. Lowest RST at present is at Altnafeadh@17:50 Incidents A87 Broadford - Kyleakin - Fuel Spill - Treated with sand A85 Glen Ogle - Minor RTC - Debris and oil cleared up A830 Kinlochell - Pothole - ISU filled with 2 bags of viafix Updated Weather Warnings for snow and ice valid from 12:00 today until 12:00 tomorrow afternoon. There are no reported issues on the network.
34355	10/12/2017 20:27	BEAR	A83	Furnace	Winter	Ice warning at Furnace, get 2020 out to T1 his route
34357	10/12/2017 22:09	BEAR	A86	Aberarder	Winter	Ics warning showing, 2005 called out for T1
34356	10/12/2017 22:40	BEAR	A9	Sth of Galspie	Incident	Report of a branch encroaching on the N/B live lane.