Document: Form 149 Issue: Related to: All Contracts Incident Response Report Page No. 1012 Unit Route Link/ DrumBacouk NW ABS incident Section 32801 Date Reference Latitude 28-9-17 ~1A Longitude Chalnage Type of incident (iLO enters) RTC (refer guidence) XSP (refer guidance) Direction of travel (refer guidence) CRI EMOTBUMO Exact location Drum WACOUK details Photos of incident 500m WEST OF MENL JET (rofes guidence) Yes Disruption type No Road Blocked 7 Diversion used (19for guidence) (refer guidence) Weather conditions Road conditions (refer guidance) ISU / TRISS called (refer guldance) came across rte on rate to Mol Reference out by corl 25800 No. (120 enters) ISU or ISU / TRISS vehicle A, Incident B. Time C, Response TRISS Response on reg. Time off start time arrived at site time (B-A) time? 150 site KX66 YRA 0916 09:16 D, Reason for failure to meet response time if C is more than 1 hour (7em to 0 Yes 10:25 7pm) or 1.5 hours (7pm to 7am) for ISU or 20 minutes for TRISS E. Operations Manager or depute confirmation of reason Signature for failure to meet response time at D Date ISU / TRISS completes Flood Report where; flood is over 3cms deep or water lying represents a hazard Flood to road users / may interrupt the free flow of traffic or b) may cause demage to other Structures or the Reports cardageway or c) may cause damage to adjacent property or land.

ILO populates in IRIS and enters Ristiff defeat reference Yes No Response Put down Granuele details Photos of work Yes No Further works required on site advise on further work, eg permenent patch 2.0m x 1.0m required, new sign plate and 2 - Oi(s) to be raised poste required etc Damage to Crown Property eg damage to verge / fending / signs / cantageway / lighting units / ballards) - or enter "NO DCP" detalls Car registration number / names details of persons involved SEPA notified Dead animal including red, ros or fallow deer, otter, (No) Yes badger, red squirrel, reptor species details Emergency Services in Police Incident attendance Police Ambulance Fire Number initial resources attended incident Name On Off Vehicle/ Plant On Off Comments site site site site KX66 YRA 0916 1025 0916 1025 09161025 09/6/025 Secondary or Contingency resources attended incident Time Called Name Oп Off Vehicle/ Plant Out On Off Comments site site site sile I hereby certify that the details and resources stated above accurately represent the incident and the subsequent ISU/TRISS Sign/ Print name/ Date Incident Liaison on site Sign/ Print name/ Date Manager/ Supervisor

Signature

Date

28-9-17

Print Name/

29/09/17

Signature

Date

Print Name/

Call		g for North 28/09/201		nit -								
<u> </u>	Save	)		Can	cel			Shav	y History			
IO: Date:	32801 28/09/20	17			all etails:	Police	on sc		e road. Have a	e ISU have come across an RTC assisted police with partial road		
Time:	09:16			]	ction	Accida	nt oc	curred at approv	08:38 and Police were on scene at 0916hours.			
Caller:	Police			·] D	etails:	Vehicle	e invo oadw	olved ay underneath ve		Vehicle about to be uplifted, ISU will removed and then will continue with		
Route:	A87			] ] D ] To	amage	·		**************************************	Culprit Known 🗸			
Location:	Druim-na	n-cleochd, Luib			rown:					» *-		
Call Type:	Incident		V	]				***************************************				
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OI Numbe	er:	NW-1754970			] 2n		, ,					
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Link Section	on:	17450/05			]							
Paperwork Received?												
ID 32799				Caller BEAR		Roi	rte	<b>Location</b> Handover	Call Type General	Call Details  There were 3 minor issues through the night which required ISU attendance; AS Near Dornoch - Branch on the road - ISU uplifted A83 Glenbarr - TTL's failure - ISU changed lights A835 Maryburgh		
32800	28/09/20	17 08:07	!	Police		A9	7	Borv Southbound	Incident	roundabout - Fuel splil - No Trace There are no reported issues on the network. Caller to Police advises joining A87 SB a Bory, diesel spill. Unknown if diesel spill		
32801	28/09/20	17 09:16	;	Police		A8	7	Druim-nan- cleochd, Luib	Incident	also goes north of Borv on A87 500m west of Moli Jct west of Luib, Ardelve ISU have come across an RTC Police on scene, diesel on the road. Hav		
										assisted police with partial road closure only, vehicles getting past.		
32802 32803	28/09/20 28/09/20			5(Kessock) er of Public		AS AS		NB at Daviot 15 Keltie	TRISS Incident	Piece of wood on the carriageway.  Advises debris on road and car had sunk		
22004	20,000	17 12-50	mrce	S(Kessock)		8.0	ר	Bridge	TRISS	into verge. Car no longer there. Debris - Wheel trim uplifted		
32804 32805	28/09/20 28/09/20			er of Public		A8 A8		Longman rd Opposite Wide Mouth Frog Marin	Incident	Opposite Wide mouth Frog Marina going to Oban Description: There is a grate buried in the road, which is about 9cm deep and my car hit it and has damaged the wheel.		
32806	28/09/20	17 14:33	Traffi	ic Scotland		A8	2	Inverugias	General	Advising full road closure at Inveruglas due to 2 vehicle RTC, road closure due thelimed, No details of injuries at present Glasgow Control Room to contact Bear with any requirements and update. Police phoned back to advise no requirement for Bear road closure will not be for long, merely to allow helimed		
32807	28/09/20	17 15:50	TRISS	S(Kessock)		A!	9	North	TRISS	in. Debris uplift, ratchet strap		
32809	28/09/20			BEAR		AS	9	Kessock NB Strathsteven	Incident	ISU came across Dead badger at the iro		
32808	28/09/20	17 16:35	ı	Police		AB	2.	Inveruglas	Incident	bridge.  Advise road is not open as previously advised, contraflow in operation and requesting Bear attend to clean road at the accident site. Advised they do not wish a sweeper.		
32811	28/09/20	17 17:50		BEAR		8A	3	Clachan	General	advises at site at Clachan the traffic lights had a fault. He contacted Inveraray ISU who advised he was going to have his dinner and would be late.		

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Document:	Farm 149			
Related to:	All Contracts	Incident Res	ponse Report	BEAR
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Date 28	-9-17 Latin		Longitude	Reference 32800 -
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XSP (refer gui	*	inection of travel (refer guittien		-
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Weather cond	litions		Road conditions	J wone
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Time:	08:07					<u></u>				
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<b>ID</b> 32799		ate 117 06:45	<b>Calle</b> : BEAR			Rou	te	<b>Location</b> Handover	Call Type General	Call Details  There were 3 minor issues through the night which required ISU attendance; A9 Near Dornoch - Branch on the road - ISU uplifted A83 Glenbarr - TTL's failure - ISU changed lights A835 Maryburgh roundabout - Fuel spill - No Trace There are no reported issues on the network.
32800	28/09/20	17 08:07	Police	ł		A87	7	Borv Southbound	Incldent	Caller to Police advises joining A87 SB at Borv, diesel spill. Unknown if diesel spill also goes north of Borv on A87
32801	28/09/20	17 09:16	Police	•		A8:	7	Druim-nan- cleochd, Luib	Incident	500m west of Moll Ict west of Luib, Ardelve ISU have come across an RTC Police on scene, diesel on the road. Have assisted police with partial road closure only, vehicles getting past.
32802		17 11:05	TRISS(Kes	-		A9		NB at Daviot	TRISS	Piece of wood on the carriageway.
32803	28/09/20	17 11:56	Member of	PUDIIC		A84	4	15 Keltie Bridge	Incident	Advises debris on road and car had sunk Into verge. Car no longer there.
32804		17 13:50	TRISS(Kes	-		A87		Longman rd	TRISS	Debris - Wheel trim uplifted
32805	28/09/20	17 14:05	Member of	Public		A8:	5	Opposite Wide Mouth Frog Marin	Incident	Opposite Wide mouth Frog Marina going to Oban Description: There is a grate buried in the road, which is about 9cm deep and my car hit it and has damaged the wheel.
32806	28/09/20	17 14:33	Traffic Sco	tland		A8:	2.	Inverugias	General	Advising full road closure at Inveruglas due to 2 vehicle RTC, road closure due to helimed. No details of injuries at present Glasgow Control Room to contact Bear with any requirements and update. Police phoned back to edvise no requirement for Bear road closure will not be for long, merely to allow helimed in.
32807	28/09/20	17 15:50	TRISS(Kes	sock)		A9	•	North	TRISS	Debris uplift, ratchet strap
32809	28/09/20	17 16:30	BEAR			A9	)	Kessock NB Strathsteven	Incident	ISU came across Dead badger at the Iron
32808	28/09/20	<b>17 16:35</b>	Police	ł		A8:	2	Inveruglas	Incident	bridge.  Advise road is not open as previously advised, contraflow in operation and requesting Bear attend to clean road at the accident site. Advised they do not wish a sweeper.
32811	28/09/20	17 17:50	BEAR			A8:	3	Clachan	General	advises at site at Clachan the traffic lights had a fault. He contacted Invergray ISU who advised he was going to have his dinner and would be late.

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Issue:	5
Related to:	All Contracts
Page No.	1 of 2







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NW													
		for North W 7/10/2017	est Unit -	!									
	Save		1 4 1 1	Cance	d .		Show	History					
ID:	33177			Call Det	ails:	(L) Police re	eporting a HGV had	s burst its fue ple of miles. \	l tank, spread goes from Centre of Jehicle has stopped in a layby and				
Date:	17/10/201	1.7	塑			drìver is usi	ing a spill kit to co	ntain the spill	·				
Time:	09:10			Acti		Ardelve to z	and sand, council also on Site						
Caller:	Police			Det	alis:	treating wit Grangemou	with dispersant. No danger to watercourse, Recovery is on Route from						
Route:	A87	+	<u> </u>	Dar To	nage	Spiil V Culprit Known 🗹							
Location:	Portree So	ափեսոժ		Cro	wn:		-						
Call Type:	Incident						, , , , , , , , , , , , , , , , , , , ,		1				
Police Incl	dent No:	R057429			2nd	Response Da	ate:						
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		may, and madely edge of an electrical edge.				·*			The state of the s				
<b>ID</b> 33168	<b>Date</b> 17/10/2017 00:25		<b>Caller</b> Police			Route A9	Location N/B Granish Jct	Call Type Incident	Call Details  Trailer on its side in live lane, we have a unit en-route				
33169	17/10/20	17 00:40	Met Des	k		A9	Dornoch Bridge	General	A9 Dornoch: 1st Wind Threshold OFF - Stand Down at 17.10.2017 00:40				
33170	17/10/20	17 02:25	BEAR			A83	Garron Bridge House	Incident	Tree down				
33171	17/10/20	17 03:10	Police			<b>E8A</b>	Ales, Cairadow	Incident	Tree down				
33172	17/10/20		Police			A62	Ballachulish Bridge	Incident	TTL's and signs blown over at roadworks.				
33173	17/10/20		Police			A85	3m West of St Fillans	Incident	Tree lying at a 45 degree angle across road near to the yacht club.				
33174	17/10/20	17 04:20	BEAR			A85	Glen Ogle Summit	Incident	Killin ISU have come across a fallen tree en route to call at St Fillans, tree is partially blocking the N/B lane.				
33175	17/10/20		Morning han	dover		A87	Dreggan /	General	Eight Incident call outs overnight with six linked with the high winds of storm Ophelia. Log 33164, A9 Blair Atholl, Damage to snow gates. Log 33165, A65 West of St Fillans, fallen tree. Log 33168, A9 Grantsh Jct, RTA. Log 33170 A83 Garron Bridge house, Inveraray, Fallen tree. Log 33171 A83 Ales, Caimdow, Fallen tree. Log 33172 A82 Ballahullish Bridge, TTL's, signs blown over. Log 33173 A65 West of St Fillans, fallen tree. Log 33174 A85 Gien Ogle Summit, fallen tree. Defects 1 in red, Fitment holding gate open is damaged and not securing gate. No overnight actions as RTS remained high. Lowest RST was at Bogbule at 02:20 @ 8.3 No ongoing accidents or incidents at this time.  Reporting that TM Site has been				
							Invergarry		scattered due to high winds.				
33177	17/10/20	17 09:16	Police			A87	Portree Southbound	Incident	(L) Police reporting a HGV has burst its fuel tank. spread goes from Centre of Portree Southbound for a couple of miles. Vehicle has stopped in a layby and driver is using a spill kit to contain the spill.				
33178	17/10/20	17 09:35	Member of I	ublic		A84	Main street Strathyre	Incident	MOP reporting a large pothole next to a manhole cover.				
33179	17/10/20	17 09:40	BEAR			A9	Southbound at Bankfoot	General	Advising that there was a sheep running about the carriageway.				
22100	17/10/20	17 11:15	Member of i	uhlic		284	High Street	Incident	MOP reporting audoor open on an				

				Crieff		Electrical cabinet (PY23)
33183	17/10/2017 11:38	Member of Public	A83	Whitehouse	Incident	(L) Reporting a Pothole approx. 2.8 miles South of Whitehouse.
33181	17/10/2017 11:40	Police	А9	Aviemore	Incident	Police reporting a 3 vehicle RTC between the 2 Aviemore Jcts. Police requesting BEAR attend to set up diversion through Aviemore. 08-SIDR-A9-27 used
33184	17/10/2017 11:43	Member of Public	A83	Kinloch Rd Campbeltown	Incident	missing ironwork opposite Victoria Hall.
33182	17/10/2017 11:45	TRISS(Kessock)	A82	Shore Street Roundabout	TRISS	Minor 2 Vehicle RTC -both vehicles have been moved to the verge. Traffic is flowing freely.
33185	17/10/2017 12:20	Police	A9	Carrbridge	TRISS	Police reporting a 2 vehicle RTC at the Carrbridge Jct.
33186	17/10/2017 14:40	Police	A83	2 miles south of Minard	Incident	Reporting a HGV in a ditch and mud and debris on the carriageway. Recovery is about to take place so expecting more mud and debris.
33187	17/10/2017 16:45	BEAR	A85	Loch Dochart	Incident	Rock on the road at The Narrows.
33188 33189	17/10/2017 18:40	BEAR	102	Evening handover	General	No planned Winter Actions due to high RST forecast. 7 Incidents on the Network 1 of which saw the A9 at Aviemore closed for 2 hours due to a 3 vehicle RTC. 1 on the A87 at Dreggan Bridge for a TM signs and cones scattered. 1 on the A87 at Portree for a fuel spill. 1 on the A84 for a Pothole in Main St Strathyre. 1 on the A85 High St Crieff for a door hanging off an Electrical cabinet - no trace. 1 on the A83 at Minard for mud and debris and recovery of a HGV from ditch. 1 on A85 at loch dochart for a rock on the road. Defects: 33178 - Pothole.
	17/10/2017 19:10	Member of Public	A87	S/8 Portree	Incident	Linked with earlier report of diesel spill (Log 33177) further call re spill over 15yd stretch both sides of road. 19:42 Call from TRCC advising call from Olifast reporting spill needing further coverage. Advised unit already on route.
33190	17/10/2017 20:05	Police	A87	Cluanie Inn	Incident	Dead deer on carriageway
33191	17/10/2017 20:40	Police	A83	Inveraray to Lochgilphead	Incident	TTL's stuck on red

Document:	Form 149	**************************************				T-10-11 1 1000 T-12 Brown				$\nu$
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Related to:	All Contracts		1,	oridani Daan-				DEAR _		
Page No.	1 of 2		11	ncident Respon	ве нерс	ort		Contract Possess	7. 37 A	,r 🔭
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ID:	33189				etalis:	15yd stretch	h both sides of roa	diesel spill (Log 33177) further call re spill over oad. 19:42 Call from TRCC advising call from Oilfast				
Date:	17/10/201	17				reporting sp	oill needing further	r coverage. Ad	ivised unit aiready on route.			
Time:	19:10	THE PERSON NAMES OF			ction	Ardelve ISU	checking. Equiva	lent of 5 bags	of granules uplifted and a further 3			
Caller:	Member o	of Public		D	etails:		wn, mostly in the anker had stopper		yby opposite the Arran Centre			
Route:	A87		V	D Te	amage	N/A	N/A ✓ Culprit Known 🗸					
Location:	S/B Portre	e			rown:				,			
Call Type:	Incident		<u> </u>									
Police Inci	ident No:				2nd	Response Da	ate:	2-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	[56]			
Road Type	<b>a</b> ;	Single Carriage	way	·		Response Ti	me:					
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ID	Da	te	Calle	r		Route	Location	Call Type	Call Details			
33168	17/10/20	17 00:25	Polic	3		A9	N/B Granish Jet	Incident	Trailer on its side in live lane, we have a unit en-route			
33169	17/10/20	17 00:40	Met De	sk		A9	Domoch Bridge	General	A9 Dornoch: 1st Wind Threshold OFF - Stand Down at 17.10.2017 00:40			
33170	17/10/20	17 02:25	BEA	ł		A83	Garron Bridge House	Incident	Tree down			
33171	17/10/20		Polic	_		A83	Ales, Calmdow	Incident	Tree down			
33172	17/10/20		Polic			A82	Ballachulish Bridge	Incident	TTL's and signs blown over at roadworks.			
33173	17/10/20		Polic			A85	3m West of St Fillans	Incident	Tree lying at a 45 degree angle across road near to the yacht club.			
33174	17/10/20	17 04:20	BEA	₹		A85	Glen Ogle Summit	Incident	Killin ISU have come across a fallen tree en route to call at St Fillans, tree is partially blocking the N/B lane.			
33175	17/10/20	17 06:45	Morning ha	ndove	er			General	Eight Incident call outs overnight with six linked with the high winds of storm Ophelia. Log 33164, A9 Blair Athol, Damage to snow gates. Log 33165, A85 West of St Fillans, fallen tree. Log 33168, A9 Granish Jct, RTA. Log 33170 A83 Garron Bridge house, Inveraray, Fallen tree. Log 33171 A83 Ales, Cairndow, Fallen tree. Log 33172 A82 Ballahulish Bridge, TTL's, signs blown over. Log 33173 A85 West of St Fillans, fallen tree. Lng 33174 A85 Gien Ogle Summit, fallen tree. Defects 1 in red, Fitment holding gate open is damaged and not securing gate. No overnight actions as RTS remained high. Lowest RST was at Bogbuie at 02:20 @ 8.3 No ongoing accidents or incidents at this time.			
33176	17/10/20	17 08:35	BEA	₹		A87	Dreggan / Invergarry	Incident	Reporting that TM Site has been scattered due to high winds.			
33177	17/10/20	17 09:10	<b>Pol</b> ic	B		A87	Portree Southbound	Incident	(L) Police reporting a HGV has burst its fuel tank, spread goes from Centre of Portree Southbound for a couple of miles. Vehicle has stopped in a layby and driver is using a spill kit to contain the spill.			
33178	17/10/20	17 09:35	Member o	Publi	¢	A84	Main street Strathyre	Incident	MOP reporting a large pothole next to a manhole cover.			
33179	17/10/20	17 09:40	BEA!			A9	Southbound at Bankfoot	General	Advising that there was a sheep running about the carriageway.			
33180	17/10/20	17 11:15	Member o	Publi	c	A65	High Street	Incident	MOP reporting a door open on an			

				Crieff		Electrical cabinet (PY23)
33183	17/10/2017 11:38	Member of Public	A83	Whitehouse	Incident	(L) Reporting a Pothole approx. 2.8 miles South of Whitehouse.
33181	17/10/2017 11:40	Police	A9	Avlemore	Incident	Police reporting a 3 vehicle RTC between the 2 Aviemore Jcts, Police requesting BEAR attend to set up diversion through Aviemore, 08-SIDR-A9-27 used
33184	17/10/2017 11:43	Member of Public	A83	Kinloch Rd Campbeltown	Incident	missing ironwork opposite Victoria Hall.
33182	17/10/2017 11:45	TRISS(Kessock)	A82	Shore Street Roundabout	TRISS	Minor 2 Vehicle RTC -both vehicles have been moved to the verge. Traffic is flowing freely.
33185	17/10/2017 12:20	Police	А9	Carrbridge	TRISS	Police reporting a 2 vehicle RTC at the Carribridge Jct.
33186	17/10/2017 14:40	Police	A83	2 miles south of Minard	Incident	Reporting a HGV in a ditch and mud and debris on the carriageway. Recovery is about to take place so expecting more mud and debris.
33187	17/10/2017 16:45	BEAR	A85	Loch Dochart	Incident	Rock on the road at The Narrows.
33188	17/10/2017 18:40	BEAR		Evening handover	General	No planned Winter Actions due to high RST forecast. 7 Incidents on the Network 1 of which saw the A9 at Aviemore closed for 2 hours due to a 3 vehicle RTC. 1 on the A87 at Dreggan Bridge for a TM signs and cones scattered, 1 on the A87 at Portree for a fuel spill. 1 on the A87 at Portree for a fuel spill. 1 on the A84 for a Pothole in Main St Strathyre. 1 on the A85 High St Crieff for a door hanging off an Electrical cabinet - no trace. 1 on the A83 at Minard for mud and debris and recovery of a HGV from ditch. 1 on A85 at loch dochart for a rock on the road. Defects: 33178 - Pothole.
33189	17/10/2017 19:10	Member of Public	A87	S/B Portree	Incident	Linked with earlier report of diesel spill (Log 33177) further call re spill over 15yd stretch both sides of road. 19:42 Call from TRCC advising call from Oilfast reporting spill needing further coverage. Advised unit already on route.
33190	17/10/2017 20:05	Police	A87	Cluanie Inn	Incident	Dead deer on carriageway
33191	17/10/2017 20:40	Police	A83	Inveraray to Lochgliphead	Incident	TTL's stuck on red

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│ E, Operations Mana	ger or depute	e confirmatio	on of reason	Signatu	ıre .					Date	· · · · · · · · · · · · · · · · · · ·
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Reports <sup>10</sup>	roag users / M	ay interrupt th	Report where; flower free flow of traf	fic or b) ma	y cause d	or water lyi	ng repres	ents a h	azard	Yes	No
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		Mark Bradie								Yes	(NB)
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		posts req	ruired etc			NA	<del></del>			·	•
Damage to Crown details	Property	carriagev	ge to verge / fenc way / lighting units "NO DCP"			NA					
Car registration nu	mber / nam	es details (	of persons inv	olved		NA					***************************************
SEPA notified	Dead a	nimal in	iciuding red, ros d	or fallow dee	er, otter.	1000			- w-		
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ID:	33258	TOTAL TOTAL CONTRACT OF THE PARTY OF THE PAR		Cal Det	ails:	Report of a	lengthy fuel spil	i. Police Ref R05	8608
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Route:	A87		$\overline{\mathbf{v}}$	Dar To	nage	N/A		✓ Cu	Iprit Known 🗌
Location:	E/B Kyle I	o Cluanie Inn		Сго	wn:				
Call Type:	Incident		~						
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ID	D:	rte	Caller	ı		Route	Location	Call Type	Call Details
33252		17 00:45	Police			A82	s/b Glencoe	Incident	RTC-Non injury- barrier damage
33253	23/10/20	17 04:30	Police			A82	Ballahulish Bridge	General	Police contacted BEAR to check the south side of the bridge for a missing
33254	23/10/20	17 06:45	BEAR					General	vehicle. Pol.inc.no.R058555  No planned winter actions as RST's remained high. Lowest RST recorded A835@Aultguish 33250-A830 Malaigpothole 33251-A9 Ralgmore- Debris 33252-A82 Glencoe- RTC- non injury Defects 33250-Pothole 33252- barrier damage No on-going incidents at time of handover. No. Incident Responses: No Incidents Response Late Arrivals: 0 Outstanding Incident Response Reports: 33 (A) Total no of Incident Responses in Month: 170 (B) Total late responses in Month: 7 (C) PI 04 Current status: 95.88 ILO / Handover to: Bill (D) from Angie(N)
33255	23/10/20	17 08:40	Met Des	k		A87	Skye Bridge	General	1st Wind Threshold Reached - Activate VMS Caution High Winds 39.4 mph at 23.10.2017 08:40
33256	23/10/20	17 09:12	Police			A9	1 mile sth Portgower	General	Report of a dead deer at roadside
33257	23/10/20	17 12:40	Met Des	k		A87	Skye Bridge	General	1st Wind Threshold OFF - Stand Down at 23.10.2017 12:40
33258	23/10/20	17 13:00	Police			A87	E/B Kyle to Cluanle Inn	Incident	Report of a lengthy fuel spill. Police Ret R058608
33259	23/10/20	17 13:00	Police			A82	6 miles ath F Wm	t Incident	Report of a minor fuel spill 6 miles north of Ft Wm, Spean Bridge area.
33260	23/10/20	17 14:55	Police			A82	N/B Invertoch	ny Incident	Fuel spill from BDV
33261	23/10/20	17 15:36	Member of	Public		A9	Invergordon Ict	Incident	A9 200 metres north of the Invergordon turnoff - opposite the tourist signs for Stoneyfield Fishery and Tomich Restaurant - dead animal been lying on road a while, at entrance to a farm field. A9 Jct to Arabella - dead animal on road close to entrance to Shandwick Mains property
33262	23/10/20	17 17:00	Police			A85	E/B approaching Connel Bridge	Incident e	Road surface greasy, possible fuel spill
33263	23/10/20	17 18:00	Member of	Public		A85	Dunbeg to Dunstaffanag	Incident je	Report of two collapsed manholes/drains
33264	23/10/20	17 18:15	Member of	Public		A95	Outside Farmfoods,	Incident	Report of collapsed kerb at right hand end of Farmfoods carpark.

				Oban		:
33265	23/10/2017 18:35	Police	A9	1/2 mile sth Lynwilg Jct	Incident	Requesting road closure A9 N/B to enable recovery of campervan which has gone off road.
33266	23/10/2017 18:45	Evening Handover			General	Eight call outs today Log 33258 A87 Kyle to Cluanie Inn, Fuel spill, Log 33259 A82 Spean Bridge Fuel spill Log 33250 A82 Inverlochy Jct Fuel spill from BDV. Log 33261 A9 Invergordon Jct Dead animals Log 33262 A85 Connel Bridge Road surface greasy (Ongoing) Log 33263 A85 Dunbeg to Dunstaffanage Collapsed manhole. Log 33264 A85 Outside Farmfoods Oban Collapsed kerb stone. (Ongoing) Log 33265 A9 Half mile south of Lynwilg Jct Police requesting short term closure to enable recovery of campervan, vehicle off the road and no Issue on A9. Defects 1 in red above Office duties: Input of Incident sheets to Iris.
33267	23/10/2017 19:50	Police	A <del>9</del>	Dunbeath	Incident	Police reporting RTC 1 mile South of Dunbeath - not thought to serious, however fuel and debris on the carriageway.
33269	23/10/2017 22:05	Police	A85	Taynulit/ Connel	Incident	Mud on the carriageway.
33268	23/10/2017 22:50	Meteo Group			General	Met desk called to advise of rain fall warning from 06:00 24/10/2017 in domains 6,7,8,9 for a 24 hour period.

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for failure to me	et resp	cnse time	at D			Signati								Date	
Flood ISU/TRISS completes Flood Report where; flood is over 3cms deep or water lying represents a hazard Reports to road users / may interrupt the free flow of treffic or b) may cause damage to other Structures or the											(No)				
Reports to road users / may interrupt the free flow of traffic or b) may cause damage to other Structures or the carriageway or c) may cause damage to adjacent property or land.  iLO populates in IRIS and enters RMM defect reference															
Response						EME		•		<del></del>	×			Photo	s of work
details	V	111	in Ico	ハシ		/L/((U	Ð							(Fe)	No
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BEAR Scotland Limited

Print Name/ Date

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ID 33307		ite 17 03:50	Caller Met Des			Route A87	<b>Location</b> Skye Bridge	Call Type General	Call Details  1st Wind Threshold OFF - Stand Down at 26.10.2017 03:50
33308		117 06:45	Morning Han			A86	Roughburn,	General Incident	Two Incident call outs overnight. Log 33304. A82 Onlich, Flooding. (Gully blocked with leaves) Log 33305. A82 Tomnahurich Street, Inverness, Pothole. (Defect) No ongoing accidents or incidents at this time. No overnight winter actions as RST's remained high. Lowest RST was Slochd at 4.6 at 05:10. Log 33288 A82 6m South of Drumnadrochit - At 12:10 yesterday the control room was advised of a possible rockfall, on examination it was noted that a few large boulders had fallen onto the c/way, Geotech were called and on assessment of the site it was discovered that there is a large tree route further up the slope causing concern, this will be re assessed in daylight today in regards to removal. Two-way TTs have been in place overnight as a precautionary measure. Office duties: Checking NW MOI correcting errors and omissions, collating NW Triss monthly report on behalf of T Deans, input of incident sheets onto Iris and creating scheme for A9 Fatal.
53309	26/10/20	11/ 07:45					Roy Bridge		
33310	26/10/20	17 08:12	Valsala	3		A9	Dornoch Bridge	General	1st Wind Threshold OFF - Stand Down at 26.10.2017 08:10
33315	26/10/20	17 08;47	TRISS(Kes	sock)		A9	Just off Tore Roundabout	TRISS	Called by someone from private number. This was works on NW bridges. Gave him telephone number for NW Control Room to use in future.
33311	26/10/20	17 09:00	Police			A87	Broadford	Incident	Vehicle RTC, owner arranging own recovery, Police requesting Bear attend and clear up debris.
33312		17 09:50	Traffic Sco			A9	Cromarty Bridge to Tore Rounda	General	Traffic Scotland advise Police incident R059127 refers to RTC at junction with B9163. Police on route. For info only at this time, traffic appears to be getting passed.
33313	26/10/20	17 10:15	Member of	Public		A82	North Bellehulish	Incident	Southbound lane directly outside Craigmore B& B, large pothole.

33314	26/10/2017 10:15	Police	A828	Kentallen	Incident	(L) Advise an HGV has been on verge and gouged up mud and debris onto the carriageway.
33316	26/10/2017 10:46	Police	A82	Letterfinlay	General	Police advised that road would be closed for a few minutes only to allow family members to visit site of fatal RTC from yesterday.
33317	26/10/2017 11:30	Member of Public	A84	Drip Bridge	Incident	Overhanging branch Drip bridge, near Stirling
33318	26/10/2017 13:15	Police	A82	1 Mile south of Invermoriston	Incident	Advise ratchet strap in middle of carriageway.
33319	26/10/2017 15:08	Police	<b>A9</b>	Raigmore Interchange	TRISS	On A9 slin on southbound.
33320	26/10/2017 15:25	Member of Public	A85	Oban to Pennyfuir	Incident	Advises there were some manholes covered with tar as a temporary fix, however tar appears to have fallen in the manholes. Described as being on Connel Road.
33321	26/10/2017 16:00	Police	A82	Heron Bay	Incident	Advise 1 vehicle RTC. Recovery on route. Requesting assistance with debris on road. 20:00 TDeans called to query awareness of bridge works at Ballachullsh and suggested contact should be made with bridges teams in case current incident then starts to have an impact on planned closure at 22:00. Spoke with Hugh and discussed as turned out incident was cleared well before planned closure.
33322	26/10/2017 17:35	Police	A87	Bunloyne Junction	Incident	Police advise temp traffic lights not working.
33323	26/10/2017 17:45	TRISS(Kessock)	A9	Milton of Leys SB Slip	TRISS	BDV - southbound slip at Milton of Leys. Vehicle has gone.
33325	26/10/2017 18:10	BEAR	A86	Gaskbeg Farm	Incident	Inspectors have requested Viafix as they have ran out.
33324	26/10/2017 18:45	Control Room		Evening Handover	General	There are no winter actions due to high RSTs. 10 Incidents have been reported during the day: (1) 33309 - A86 Roughburn, Roy Bridge - Dead deer. (2) 33311 - A87 Broadford - 1 vehicle RTC. (3) 33313 - A82 North Ballahulish - Pothole. (4) 33314 - A828 Kentallen - Mud and debris on carriegeway. (5) 33317 - A84 Drip Bridge - Overhanging Branch. (6) 33318 - A82 1 Mile South of Invermoriston - Ratchet strap. (7) 33320 - A85 Oban to Pennyfuir - Manhole cover. (8) 33321 - A82 Heron Bay - 1 vehicle RTC. (9) 33322 - A87 Bunloyne - Temp Traffic Lights. (10) 33325 - A86 Gaskbeg Farm - Inspectors request Viafix. Defects: 2 - (1) 33313 - A82 North Ballahulish - Pothole. (2) 33320 A85 Oban to Pennyfuir - Manhole. Incidents 33321, 33322 and 33325 are on-going at time of handover. In respect to this mornings log for incident 33288 - there has been no update regarding the tree stump and traffic lights remain in place.
33326	26/10/2017 21:30	Police	A9	Longman - Reigmore	Incident	Police called to report bumper on the road northbound in the fast lane

Document:	Form 149
lssue:	5
Related to:	All Contracts
Page No.	1 of 2

## Incident Response Report



Date C14-12-17 Lelitude NOA Langitude NOA Crisinage (#.0 enters)  Type of inclosers (roter guidence)  XSP (enter guidence)  XSP (ent	<del></del>	***************************************													····		
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Carrageway or o) may cause damage to ediporal property or land.  Response details  Response details  Trocuce Trocuce Trocuce and enters RMM defect references.  Photos of work Yes With and enters RMM defect references.  Further works required on site advise on further work, ag parmenent patch 2.0m x 1.0m required, new sign plate and 2 posts required to go damage to varge fencing / signs / options required to your required your required to your required to your required to your required your resources attended incident  Time Called Name On Off Vehicle/ Plant On Off Comments site site site site site site site si	Flood	[8	<b>30/</b> 7	RISS co	moletos F	ood Re	port where:	flood is over 3	cms daen	OF W	rater M	na rans	annia.	- h			
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34183	04/12/20	-	BEAR					Winter	due to high temps Patrols PB 2 5 6 7 and						
34184	04/12/20	17 06:25	Met Des	sk			A85 Tofts	Winter	Pa5 all stood down sensor took a dip to -0.1						
34185	04/12/20	17 06:45	BEAR				Handover	General	1 Incident overnight :- 34182 A9 Just South of Dunbeath BDV HGV spilt some fuel -Dunbeath isu attended and cleared . Winter A835 at Aultguish took a dip to -0.3 at 20.20 but bounced back up at 20.50 A85 Tofts took a dip to -0.1 at 06.20 but has since went back up . Patrols PB2 ,5 ,6,7 and PA5 were stood down at 4am due to high temps on those routes the rest of the patrols remain out on the network .						
34186	04/12/20	17 08:55	BEAR			А9	Berriedale	Incident	Mop has reported to depot that HGV that struck the verge is still leaking fuel from the lorry out the layby onto the road. Call Log ID yesterday 34182						
34187	04/12/20	17 09:50	Police			<b>A9</b>	Ralia Junction	General	Police called to request assistance for sheep on the carriageway and 1 dead sheep R066048						
34188	04/12/20	17 10:00	Police			<b>A</b> 9	1 Mile South of Tore	TRISS	Police called to report BDV northbound in lane 1 no incident number was raised by police.						
34189	04/12/20	17 10:25	PAG			A828	Duror	Incident	called to report hazard northbound,						
34190	04/12/20	17 11:00	BEAR			A9	Rectory Scrabster	General	gully grating has fell in.  Called to advise all ok at landslip site and advised will be changing TTL's over						
34191	04/12/20	17 12:45	BEAR			A87	Kyleakin - Breakish	Incident	Local authority reported to Fraser possible fuel spill running for 3 - 4 miles between locations						
34192	04/12/20	17 14:05	TRISS(Kes	sock)		A9	South of Daviot	TRISS	TRISS come across abandoned vehicle opposite layby 170, Vehicle is parked and safe.						
34193	04/12/20	17 14:10	PAG			A82	North of Invergarry	Incident	Martin called to advise of collapsed guily near the Oich bridge.						
34194	04/12/20		TRISS(Kes BEAR			A9 A9	Layby 173 Scrabster	TRISS General	TRISS come across debris northbound.  ISU advised all is ok at landslip site.						
34195 34196	04/12/20 04/12/20		BEAR			A9	Layby 190	TRISS	Steven called to report BDV a van which has had a blow out but he's right at the start of the layby entrance, he has						
34198	04/12/20	17 18:30	BEAR			A82	A82/A830 Junction	Incident	assistance coming . MOI-NW1758669  Duncan advised hes called out ISU to attend pot hole at the junction for lochy bridge and Jewsons						
34197	04/12/20	17 18:45	BEAR				Handover	General	There is no winter action or patrols planned for tonight due to forecast high RST's.						

Incidents; A9 Berriedale - Fuel Spill - ISU attended and sanaded and put signs out. A828 Duror - Missing Gully Frame - ISU made safe A87 Kyleakin to Breakish - Fuel Spill - ISU treated with sand A82 North of Invergarry - Collapsed gully - ISU made safe There are no reported Issues on the network.

34199	04/12/2017 19:30	Police	A9	Berriedale Brae	Incident	BDV HGV leaking oil onto c/way
34200	04/12/2017 23:20	Police	A85	Pass of Brander	Incldent	Earlier Rtc police asking for some

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## Incident Response Report



Unit WV	Rou	te	H87	Link/ Section	17	1415/20			407		incider Refere	nce	34	346
Date 10/1	1/17	1	atitude		M	g	Longitud	9			Chaina (ILO sa			
Type of inciden (refer guidence)	_	v	Fuil	SI	PILL					<u> </u>				
XSP (refer guida	nce) 🛭	h L 1.	Direction	on of tra	vel (m	fer guldan	co) [E		<del></del>					
Exact location	F	COM	BILO ME SHSWA	) for y	) =	use 5	TAPTON	70	KYL	EMI	N		rotos o res	incident
details <i>(refer guldance)</i>	<u>'i</u> 1	CUN (	) ABAW			······································		Distor	sion u	earl	-3	<u> </u>	63	
Disruption type (refer guidance)	16	5						(refer	gulden	ce)				
Weather condit	ions	7/	4						cond		4			
ISU / TRISS ca	lled 2	I'n /	y TIWI						Refere LO ent		NL	11	159	
out by ISU or	ISU/TR			A, Inc		B, Time	•	C, Re	spon	S <del>0</del>		onse	on	Time off site
TRISS	76g.	1	<u></u>	Start ti	me , «	arrived Cl 3			(B-A	<u>)                                    </u>	time'		No	10:10
D, Reason for fa	Mr 66	et resp	onse time	#C is mo	රුප ගීැපර	1 1 hour (7		1)		A	1			
7pm) or 1.5 hour E, Operations M	s (7pm to i	7am) fi	or ISU of 2	u minure	STOT IN	tiss Signati		., <u></u> ,	141				Date	
for failure to mes	t anemonas	a time s	at D Netes Flood			1	1	ne wate	er Mna	neoresei	nts a haz	ærd	Yes	(No
Flood Reports	for good us	ere / me	oletes mocu ny interrupt i may cause	กล ราชอ ปอ	N O 3781	NO OR D) ME	y ceuso de	maga	to other	Structu	res or th	6	162	(NG
	78 6 aliman		. സ്ത്രീയ് നെയ്ക്ക	man a libikili	ぜんだい んりょうじんひか		a	-/3	a ia T	-/)			Photo	s of work
Response CON MIMIN (MILL SPILL EMERS) VOI CAMPEN										Yes	(NO)			
10 Non Comment of the														
Further works ( - OI(s) to be n		on site	2.0m x posts /4	uper m9, r Xe beriupa	ired, nes C	A sąčku bjegs	and 2	/	V/	4				
Damage to Cro details			cerriage - or ent	sway / ligh sr "NO DC	ilng unit "P"	ang / signs s / bollarda )		W	[ ]	<del>]</del>				
Car registration	number	/ nam	es details	of pers	ons inv	olved		I/I	[ ]	/4-				
SEPA notif		Dead a	inimal	including bedger, re	red, ros ed squin	or fallow do el, reptor s	eer, otter, oecies		///	777	4	A	- A	
Emergency Se		T	olice	Ambu	ance	Ę	ire		ice In mber	oldent		<u> </u>	FT	
		<u> </u>		Initis		urces atte		ident	On I	Off	·	C	ommen	s
Name		On site	Off site		A91				site	site		<del></del>		
	(	130	10:30	Ky	<u>66)</u>	171A			4.3	10.7				
					4									
						ency res	ources a shicks/ Pi	ttend	ed inc	ldent On	Off		Comn	nents
Time Called Out		Name	) 	On site	Off site	V	eniciai i	ieni.		site	site			
1000	0.60	BOY		10.45	11.20	5 NI	3 Bu	1_		1065	1120			
							4 E/c/20 Mar mail **	(t the	nektor	4 tand 41	ya giihe	naliba	t ISU/ TI	RISS
I hereby certify response.											4			
Sign/ Print na	ne/ Date	Incide	nt Llaisor	on site		1	rint name	Uat	e Mar	ayer/	anbara	ISOL	· · · · · · · · · · · · · · · · · · ·	
Signature						Signatu								*
Print Name/ Date				<u>.</u>	- 1~	Print Na Date	arne/						11/12	<u> r1</u>

NW														
Cal		for North 0/12/201	West Unit - 7											
	Save		atti o a o a a a a a a a a a	Canc	al .	and english in		Sh	ow History	· ·				
ID:	34346			Cal		Police to	ok fro	m highland	council who re	ported possible oil spill l	between !			
Date:	10/12/201	7		Det	alls:	locations	š.	_						
Time:	09:15	***************************************			_									
Caller:	Police		V	Act Det	ion alis:	Ardelve 1	ISU wi	ill attend an	d check this. Is	SU called back to reques	st gritter.			
	1										1			
Route:	A87				nage	Spill			V	Culprit Known				
Location:	-	- Kyleakin		To Cro	wn:	No culpri	it				^			
Call	ļ	***************************************	i							,				
Type:	Incident													
Police Inc	ident No:	R067221			2nd	Response	e Date	:	10/12/2017					
Road Typ	e:	Single Carriag	jeway	V	2nd	Response	? Time	:	10:00		]			
Time On	ne On Site: 09:30				2nd	Response	3 Time	On Site:	11:00		]			
Time Off	Site:	10:30		]	2nd	Response	: Time	Off Site:	12:00		]			
OI Numb	er:	NW1759311			2nd Rest				request gritter	to have road sanded. S	anded Road.			
Damage !	ID;				Deta		N13 BI	MA						
Link Sect	ion:	17415/20				ļ								
Paperwor Received		V												
										**				
<b>ID</b> 34335	<b>Da</b> 10/12/20		<b>Caller</b> BEAR			Route		Location Inverness	<b>Call Type</b> General	Call D Reporting two males :				
34336	10/12/20	17 00:45	Met Desi	k				Depot Various	Winter	Scania garage.  Advising snow shower than forecast and will				
34337	10/12/20:	17 04:14	Mat Desi	k			,	Various	Winter	coast.  Advising that Calvine running at least 2degree forecast				
34338	10/12/20	17 04:45	BEAR					Routes 2007/2008	Winter	Call out 2007 & 2008 tidy up	days to TF route and			
34340	10/12/20:	17 04:55	BEAR			A87			Winter	Vehicle has a hydrauli my plough, I also hav cant spread. Will get t call.	e spinner issues and			
34339	10/12/20		BEAR			A87		Rt2014	Winter	Call dayshift out to tid				
34341	10/12/20:	17 06:03	BEAR					Dunbeath Depot	Winter	Stabiliser bar hanging to Dunbeath to try an				
34342	10/12/20:	17 06:45	Morning Hand	dover					General	Double top up treatment frontilne vehicles treating as necessary. All footways and THC call out overnight white network. Closure 20:20. No ongoing iss this time.	patrolling and . All patrols required routes required. One ch had no impact on on the A99 cleared at			
34343 34344	10/12/20: 10/12/20:		BEAR BEAR			A9 A84		Sordale Doune -	Winter General	Snowy at sensor Killin Op called to repo	ort AR4 really ley in 4			
								Leny Feus		lot of places.	or trans teams tok at &			
34345 34346	10/12/20: 10/12/20:		BEAR Police			A82 A87		Invergarry Broadford – Kyleakin	Winter Incident	Snowy at sensor  Police took from highl reported possible oil s locations.				
34348	10/12/20:	17 10:30	TRISS(Kess	ock)		A9		South of Fort Augustus turnoff	TRISS	TRISS come across 2 southbound, no injurie and vehicles require repolice have since confaccident they were called the transition of the confaccident at Tomatin. A requested due to neck	es but some debris ecovery.  11:00 firmed this is thee illed to there is no Ambulance has been			
34347	10/12/20	17 10:37	Police			<b>A9</b>		Tomatin	General	Police called to request accident involving 2 v 11:00 Police have sint thee accident they we no accident at Tomati	st TRISS to attend an ehicles, R067227 ce confirmed this is are called to there is			
34349	10/12/20	17 12:10	Member of P	ublic		A84		A84/A85	Incident	Scottish Fire & Rescue				

				Junction		dealing with an RTC at the junction and a result there has been an oil spill and requesting this be cleared.
34350	10/12/2017 15:30	BEAR	A830	Kinlochell	Incident	Driver called to report pothole across from
34351	10/12/2017 15:55	8EAR	A9	Scrabster	General	Called to advise no change at landslide site
34352	10/12/2017 18:05	TRIS5(Kessock)	A9	North Kessock	TRISS	TRISS come across abandoned vehicle northbound siting in the bus stop
34354	10/12/2017 18:30	Police	A9	1/2 South of Ballinluig	Incident	Police called to report dead deer uncertain if northbound or southbound
34353	10/12/2017 18:45	BEAR		Handover	General	All winter actions out as planned, additional action was called on 20-18 due to change in conditions. Further actions and patrols are planned for the early hours. Routes 20-08, 20-10,20-11 & 20-12 are carrying on patrolling routes where there is threat of snow. Lowest RST at present is at Althafeadh@17:50 Incidents A87 Broadford - Kyleakin - Fuel Spill - Treated with sand A85 Glen Ogle - Minor RTC - Debris and oil cleared up A830 Kinlochell - Pothole - ISU filled with 2 bags of viafix Updated Weather Warnings for snow and ice valid from 12:00 today until 12:00 tomorrow afternoon. There are no reported Issues on the network.
34355	10/12/2017 20:27	BEAR	A83	Furnace	Winter	Ice warning at Furnace, get 2020 out to T1 his route
34357	10/12/2017 22:09	BEAR	A86	Aberarder	Winter	Ice warning showing, 2005 called out for T1
34356	10/12/2017 22:40	BEAR	A9	Sth of Galspie	Incident	Report of a branch encroaching on the N/B live lane.