

UId	IncidentDate	CallerDropDown	Caller	Route	Location	FirstName	LastName	CallDetails	ActionDetails	PoliceIncidentNo
254	17/04/2013 13:39	BEAR	Inspector - [REDACTED]	A85	Boots at George St Oban	[REDACTED]	[REDACTED]	Pedestrian Crossing broken the bollard not working situated at the footway	Inveraray ERT deployed. 15:43 Inveraray ERT made area safe	
395	30/04/2013 16:00	Police	STRATHCLYDE POLICE	A85	GEORGE ST/STEVENSON ST	[REDACTED]	[REDACTED]	RED TRAFFIC LIGHT OUT	[REDACTED] INFORMED	
485	09/05/2013 10:15	PAG	[REDACTED]	A85	OBAN	[REDACTED]	[REDACTED]	E-MAIL RECIEVED REGARDING BADLY CORRODED SIGN POST IN GEORGE STREET, OBAN	[REDACTED] INFORMED AND TO HAVE SOMEONE ATTEND	
991	10/07/2013 09:40	BEAR	[REDACTED]	A85	Corran Esplanade, Oban	[REDACTED]	[REDACTED]	Sign to be removed from outside Fish Restaurant opp nrth Pier Car Park	Corpach Supervisor informed by [REDACTED] -called in at 11:56 sign now removed.	
1040	16/07/2013 07:21	Member of Public	TRCC	A85	GEORGE STREET OBAN	[REDACTED]	[REDACTED]	TRAFFIC LIGHT BULB OUT	EMAILED TO LIGHTING	
1293	13/08/2013 10:00	BEAR	[REDACTED]	A85	George Street Oban	[REDACTED]	[REDACTED]	Traffic light out. Police called for update at 1330	Passed to [REDACTED] to get somebody to change green bulb	
5059	27/01/2014 15:53	Police	StrathClyde	A85	George Street - Oban	[REDACTED]	[REDACTED]	Police have reported 1 green light out ref:885	Emailed electrical dept.	
6201	27/02/2014 22:10	Police	Northern Constabular	A85	George Street Oban	[REDACTED]	[REDACTED]	Pavement has collapsed at no 71 George Street Oban.	Inveraray ERT deployed to check. Coned off and made safe, back tomorrow. called [REDACTED] to re look at this.	
6378	05/03/2014 12:05	Member of Public	trcc	A85	George Street Oban	[REDACTED]	[REDACTED]	Two blocked drains at numbers 2/4/6	Passed to [REDACTED] to deal.	
6764	20/03/2014 14:07	Member of Public	[REDACTED]	A85	George Street Oban	[REDACTED]	[REDACTED]	Caller wanted to know if road closure was going ahead tonight.	Advised roadworks will be from 19:00 t 06:00 in the morning and convoy will be in place.Lorrys will be able to pass through the site.	
6918	24/03/2014 10:40	BEAR	TRCC	A85	34 George St	[REDACTED]	[REDACTED]	Loose slab outside Fish & Chip shop	Inveraray depot deployed - slab been levelled and secured	
7190	08/04/2014 10:50	Member of Public	call centre	A85	george st oban	[REDACTED]	[REDACTED]	mop via call centre reporting loose pavement slabs outside wh.smith	passed to [REDACTED] ongoing issue /relaid slab	
7514	29/04/2014 16:15	Member of Public	trcc	A85	George Street Oban	[REDACTED]	[REDACTED]	Caller fell on the pavement at Charmers shop,caller was in hospital over night.	Inveraray ERT deployed.Third Party Claim sent out.	
8211	18/06/2014 10:00	Member of Public	call centre	A85	oban /george st	[REDACTED]	[REDACTED]	MOP reporting sunken manhole which caused her to fall and injured	passed to b mcneil /inspectors will pick up today and put in defect report	
9455	28/08/2014 15:45	Member of Public	TRCC 63767	A85	George Street, Oban	[REDACTED]	[REDACTED]	MOP reporting loose kerb stones at this locus.	[REDACTED] will deal with.Nobody available so call out the ISU at 18:45.	
9459	28/08/2014 17:45	Member of Public	[REDACTED]	A85	George Street oban	[REDACTED]	[REDACTED]	MOP reporting loose kerb stones outside WH Smiths.	passed to Inveraray ISU at 17:47, vrn SK63MYO. Number of loose paving stones. ISU lifted paving stones and re-laid them.	
14869	01/02/2015 22:43	Member of Public	[REDACTED] Via Twe	A85	Oban	[REDACTED]	[REDACTED]	Pot Hole reported location is on westbound A85 between Pennyfuir cemetery and 30 mph signs at Oban. Nr House called Dunard	Inveraray ISU will attend. SL13 PKV. Vehicle off the road as struck a deer on the A819 this will delay attendance to pot hole. 2 Tubs of cold tar used pot hole filled.	
15614	26/02/2015 12:32	Member of Public	Via TRCC	A85	Shop 17 George St Oban	[REDACTED]	[REDACTED]	MOP reporting flooding on c/way due to blocked drain.	Spoke with [REDACTED] who advised work is programmed for drainage works	
16425	16/03/2015 10:40	Member of Public	Argyle & Bute Council	A85	George Street Oban	[REDACTED]	[REDACTED]	Traffic light faulty in George Street in Oban.	Passed to [REDACTED] to deal.No fault found,lights are all illuminated.	
19425	25/08/2015 12:05	Police	Govan	A85	Oban	[REDACTED]	[REDACTED]	Police asking if BEAR can assist by putting out hazard signs due to a broken down HGV on George Street, HGV will be there for approx. 2 to 3hrs	Inveraray depot deployed - Hired vehicle SA62 OPK - incident was clear when unit arrived on scene	932
19651	08/09/2015 16:27	Member of Public	TRCC [REDACTED]	A85	Oban George Street	[REDACTED]	[REDACTED]	Mop called to report they have tripped over slab sticking up outside Boots/Fish & Chips Bar in pavement.	Inveraray ISU will attend and check pavement. SL13 PKV Late due to being on another job putting up traffic lights. Carried out temp repair with concrete putting over slab and waited until setting to eradicate trip hazard defect has already been passed to inspection team.	
22964	29/01/2016 12:09	Police	[REDACTED]	A85	George St/Dunolly rd Oban	[REDACTED]	[REDACTED]	Roof has fallen off building onto road. Police and fire services are on site.	Passed to [REDACTED]. ISU arrived and there was nothing on road or footway	
26454	30/08/2016 13:30	BEAR	[REDACTED]	A85	George St Oban	[REDACTED]	[REDACTED]	Mop called front office and was put through to D Gregor complaining she had fallen outside the opticians at 6 George st oban	[REDACTED] will have someone check the pavement re-laid slab	
28027	14/12/2016 00:20	Police	PC [REDACTED] Via NW	A85	George Street Oban/Penny Fuir	[REDACTED]	[REDACTED]	Large pothole created by sunken manhole cover. Causing damage to vehicles and safety risk for motorcyclists and cyclists. Oban outside Waterstones in south bound lane. There is also an Sunken manhole cover adversely affecting vehicle handling as vehicles drive over it. This is a safety issue, please prioritise.	Inveraray ISU will attend. SK63 MYO Filled with 3 bags of via fix on George St. ISU also attended and thoroughly checked both directions at pennyfuir even went on foot with torch and found no trace of reported sunken man hole. Both passed to inspection team.	
28260	23/12/2016 20:22	Police	Glasgow	A85	130 George st Oban	[REDACTED]	[REDACTED]	Police advising elderly lady has fallen over due to a loose grating	Inveraray ISU deployed in hired vehicle. approx. 1/2 bag of cold tar used to make safe	3055
28506	04/01/2017 14:45	Member of Public	[REDACTED]	A85	George Street, Oban	[REDACTED]	[REDACTED]	Drain cover missing in pavement near to Little Bay Caf?.	Inveraray ISU will attend in hire vehicle. On arrival found a hole on the road and possible hole is due to reconstruction, not on the pavement where the double lines. There was a cone near by and has been placed back on the hole. Advises looks like a traffic counter at the side of it.	
28935	24/01/2017 13:50	BEAR	[REDACTED]	A85	George St Oban	[REDACTED]	[REDACTED]	reporting a loose Scottish water manhole cover outside specsavers	passed details to Scottish water ref 6077142	
28936	24/01/2017 14:20	BEAR	[REDACTED]	A85	George St Oban	[REDACTED]	[REDACTED]	pothole filled with water once water was cleared out there were cables at bottom of hole poss street lighting	spoke to [REDACTED] who advised it was a traffic loop and inspectors can just fill with viafix	
29304	10/02/2017 14:50	Member of Public	A&B council via Coun	A85	88 George St Oban	[REDACTED]	[REDACTED]	A&B Council have received a report from a councillor re dangerously rocking slabs	[REDACTED] will have operatives check locus. ISU removed 2 slabs levelled underneath, filled with cement dust and re-set.	
29753	01/03/2017 11:45	Member of Public	via TRCC	A85	George Street Oban	[REDACTED]	[REDACTED]	MOP advising that ped crossing button outside west coast motors doesn't work stating when it's pressed it doesn't change the sequence of the lights to red.	Operatives checked all ped crossing on George street. The one outside Specsavers is taking a long time to change.	
29886	07/03/2017 08:50	Member of Public	[REDACTED]	A85	George Street, Oban	[REDACTED]	[REDACTED]	Manhole cover has dropped.	Inveraray ISU attending. 2 manhole covers, one on point of collapse. Scottish water attending ref 6124844.	
30413	01/04/2017 13:30	Member of Public	[REDACTED]	A85	103-105 George st Oban	[REDACTED]	[REDACTED]	Re ref: 30412 Called [REDACTED] back advising of this. [REDACTED] then advised not outside the hardware shop but the gift shop which is between 103-105 George St Oban. Inveraray ISU will attend	Inveraray ISU deployed in KX66YRL. Inveraray ISU checked both McDougall shops and found small trench outside the gift shop, put 1/2 tub of cold tar into it. They spoke with women in McDougalls shop who was unaware of anyone falling. ISU checked Oban depot and advised that [REDACTED] would have had to go into heart of depot to obtain the near miss line number.	
30509	08/04/2017 14:20	Member of Public	[REDACTED]	A85	Cuan Mor, George Street	[REDACTED]	[REDACTED]	Manhole cover which has broken up round it.	Inveraray ISU attending in KX66 YRL. Used coal tar round manhole. Advises manhole belongs to Scottish Water and requests they attend to it. Reported to Scottish Water, their reference 6172126. They will have someone attend asap. Robert from Scottish Water phoned to advise [REDACTED] contractors are attending to put more tar round dangerous manhole cover and will keep an eye on it over the weekend. It will be passed to Scottish Water's framework team on Monday.	
31262	06/06/2017 13:22	Member of Public	TRCC Via Police	A85	Oban - George Street	[REDACTED]	[REDACTED]	(L) Police have advised they have closed the road on George Street due to a chip shop fire. Fire services have brought in additional plant to assess space above the chip shop as concerned fire maybe burning in the roof. Local diversion will be put in place diverting traffic away from Corran Halls roundabout onto the Esplanade. Just to confirm there are no reported injuries as a result of the fire. Further update will be sent BEAR teams arrive on site and confirm diversion set up.	[REDACTED] will send team to set up diversion. [REDACTED] advised and Traffic Scotland aware, sit rep sent. 15:10 Due to an update of new information and previous information received incorrect the road on George St has never been closed. The police and emergency services decided after further consultation made a decision not to close the road and the aerial platform that was going to be used and placed in the middle of the George Street has been stood down. Just to confirm road has never been closed and incident is now clear. ISU attended and cleared some debris and set pedestrian barrier to keep people clear from the building. 16:31 Police called to query debris uplift as council have advised its not them, BEAR ops have set up temp walkway and coned off any areas of concern removing any debris from the roadway and footpath. L342 Police Officer	1183