

[REDACTED]
[REDACTED]
The Scottish Government
Victoria Quay
Area 3A South
Edinburgh
EH6 6QQ

7 April 2017

By email

Dear [REDACTED]

Re: Visit to Atos, Linwood – 5 April 2017

I want to thank you and your colleagues for taking the time to visit our offices at Linwood on Wednesday 5 April.

I hope that you found it a useful opportunity to learn more about Atos' role delivering Personal Independence Payment (PIP) assessments on behalf of the Department for Work and Pensions and about the back office operation that goes to support PIP claimants and our Health Professionals.

You will find attached to this email the presentation we delivered to you on Wednesday and I hope you find this informative.

As I mentioned during the meeting, I would be happy to arrange for you and your colleagues to visit a PIP Consultation Centre to learn more about the front-line delivery of PIP assessments and to sit in on a mock assessment, should this be of interest. I would be happy to arrange for this to take place at a Centre convenient to you and your colleagues, in either Edinburgh or Glasgow.

You are also very welcome to visit our other PIP back office site in Stockton-on-Tees where our Customer Relations team and others are based if you would find this beneficial.

In the meantime, please do not hesitate to contact us again if we can be of further help.

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Yours sincerely,



Jean Fleming
Client Executive, PIP
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