

TENANT PARTICIPATION

How we're working to ensure tenants have a voice in housing policy.

WE'RE COMMITTED TO tenant participation because it helps tenants influence decisions about the housing services they receive. It also helps tenants and landlords to share information with each other to improve the standard of housing conditions and services.

Tenant Priorities

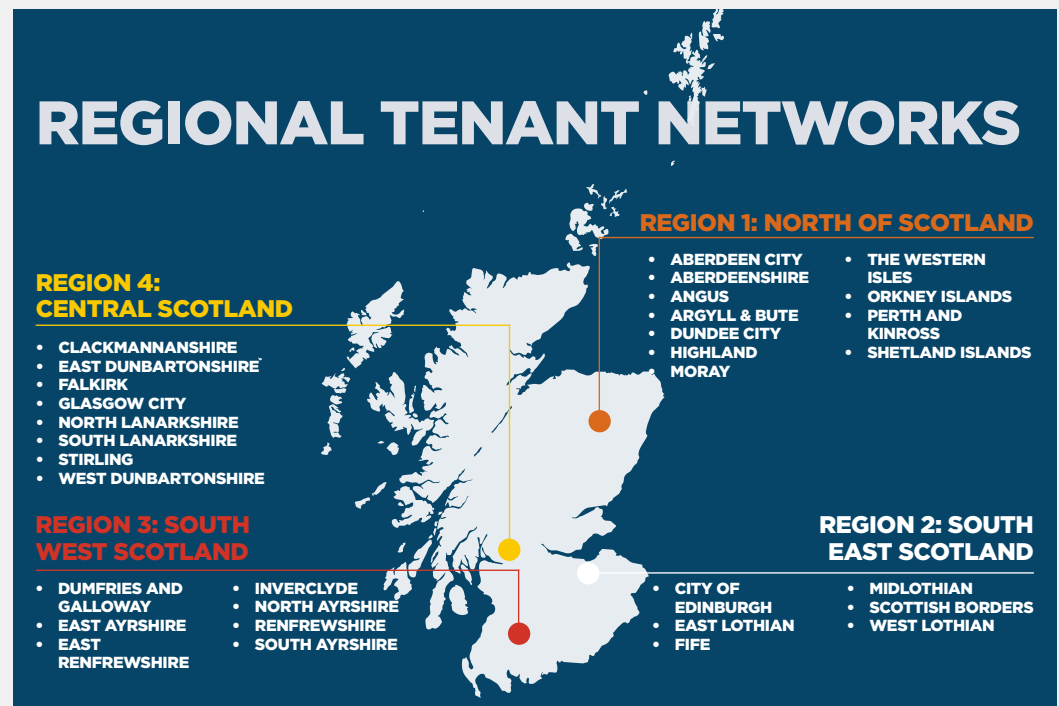
Our Tenant Priorities Team works with tenants and residents to involve them in the development of national policy and listen to their views. Through this, tenants and residents have a recognised voice in the housing sector.

We work with registered tenant organisations to share good practice by:

- advising and supporting them to help them become more involved in the issues that affect their homes and communities
- working with them to improve communication
- identifying and sharing examples of good practice in tenant participation
- providing a guide to successful tenant participation

Regional Networks

We support and work in partnership with four regional networks to ensure



they provide a broadly representative view of tenant, registered tenant organisations, scrutiny and other landlord-recognised groups interests at national policy level

As a result of tenant engagement, the tenant and resident network members are represented in wider areas of Scottish Government policy through the following working groups:

- The Joint Housing Policy and Delivery group
- Housing and Social Security Group
- Scottish Housing Regulator Liaison Group

- Age, Home and Community Group
- Fire Safety Review Group
- Housing Revenue Accounts Group

Regional Networks meet regularly with the Minister of Local Government, Housing and Planning. They contributed to the Housing (Scotland) Acts 2010 and 2014 and helped develop the Scottish Social Housing Charter. Their contribution to discussions and consultations helped influence the decision that councils should be regulated by the Scottish Housing Regulator in the same way as social landlords. The networks gave written

and oral evidence to the Infrastructure and Capital Investment Committee, during the consultation on the Housing (Scotland) Act 2014. This meant that landlords are now required to involve their tenants in preparing their annual return of the Scottish Housing Charter to the Scottish Housing Regulator.

Read more: Guide to Successful Tenant Participation: www.gov.scot/publications/guide-successful-tenant-participation/

Get involved: To get involved as a Regional Network member contact tpadmins@gov.scot for more information.

