

Case Study - 003

Heading

HEEPS case study: Glasgow City council

Introduction

Home Energy Efficiency Programmes: (HEEPS:ABS) case study provided by **Debbie Gardner, Support Officer (Affordable Warmth) Glasgow City council, Date: 14 May 2018**

Home Energy Efficiency Programmes: (HEEPS:ABS) launched in 2013. This case study gives more detailed information on delivery by the Local Authority and highlights the positive contribution they are making to improving the energy efficiency of Scotland's housing stock and helping to tackle fuel poverty.

Miss C lives in an upper cottage flat in a four in a block property in the Shettleston area. Her neighbour downstairs is a tenant of [Shettleston Association](#) and Miss C



wanted to participate in an external wall insulation project which would improve the appearance of her property and improve the energy efficiency of her home.

The Association arranged HEEPS and HEEPS equity funding to support Miss C said she is “delighted with the resultant works.” Miss C can feel the benefit of the external wall insulation and stated that “that my heating is not on for as long now and that my home feels warmer even when the heating system is off!”

Miss C is especially delighted that “the appearance of the buildings has improved and the area looks much better now.”

The works were carried out by [Ailsa Builders Ltd](#) in 2017 and the SAP rating improved from 65 to 75.”

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