

## Carers Legislation Consultation April 2014

### Skills Development Scotland Response

SDS is Scotland's skills body, focused on contributing to the delivery of the Scottish Government's Economic and Skills Strategies, and more recently, the Youth Employment Strategy. Our careers services are further shaped in response to the Scottish Government's Career Information, Advice and Guidance (CIAG) Strategy<sup>1</sup> entitled '*A Framework for Service Redesign & Improvement*' which includes a requirement for a wider blend of quality CIAG services – including online, telephone, face to face and partnership working. Curriculum for Excellence and the Scottish Government's Digital Strategy also both compliment the CIAG Strategy and provide the impetus and direction for the modernisation of our CIAG services. We set out our vision, future development and delivery plans for [CIAG in our Corporate Strategy \(2012-15\) and annual Operating Plan \(2013-14\)](#).

SDS plays a key role in creating a culture of lifelong learning; supporting in particular young people towards and into employment and to progress in their jobs. Our CIAG Service Delivery Model offers targeted, intensive support to those who need it most and Young Carers are included within the targeted group. Services are delivered flexibly through a range of face-to-face, contact centre and online web services and this flexibility helps to support the CIAG needs of Young Carers who may face challenges in accessing services through traditional channels (i.e. face-to-face during 9-5 office hours).

SDS welcomes the proposals to develop legislation for carers as an important step to secure a consistent level of support across Scotland. For Young Carers it will be important to develop legislation that compliments the provisions set out within the soon to be enacted Children and Young People Bill e.g. taking account of the Named Person and their duties as well as the requirement to develop a Child's Plan.

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<sup>1</sup> [Career Information, Advice and Guidance in Scotland A Framework for Service Redesign and Improvement](#)