

# **Low Income Winter Heating Assistance (LIWHA) Consultation**

**Things to help you decide how to  
answer the statements**

**Easy Read Version**





Please read each statement and tell us whether you agree or disagree.



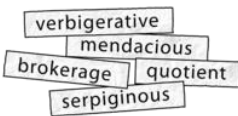
You can do this by putting a tick in the agree the disagree box.



If you disagree with a statement, please tell us why.



You can ask someone to help you with the statements.



Hard words are in **bold**.

**Bold words** are in the word list at the back of the main document.



You can find out what the words mean there.

**Below you will find some information to help you to decide what you think about each statement.**

**The number apply to the number of the statements in the questionnaire.**



**1**

We think the new **LIWHA** benefit should be paid whether the temperature changes or not. It should be paid to people who are on a low income benefit (**qualifying benefit**)

**2**

We think people should receive a payment of £50 each winter.

This means more people will be able to claim the winter heating money.



**3**

We want to change the name of this from the **Cold Weather Payment (CWP)** to **Low Income Winter Heating Assistance (LIWHA)**





4

The weather stations that measure the temperature are in different parts of Scotland. We think by not measuring the cold weather this way, more people should get the payment.



5

We think the new payment should be paid once in the winter.



6 & 7

We think the **qualifying benefits** we use to decide if you can get a payment will stay the same as before.



You can find a list of the qualifying benefits in the main document.

9

We think the payment should be £50





## 10

We think the payment should be paid in cash. It will be paid once during the winter.



## 12 & 13

We will need to check who has the qualifying benefits for payment. We think it should be in the 3<sup>rd</sup> week of September.

This will be called **Qualifying week**. It will help us to plan ahead to make sure people get their payment.



## 13

We think the best time to make the payment is in February each year.

This is because January and February are usually the coldest months in Scotland.



## 14 & 15

If you get turned down for a payment you have the right to appeal.



When you do this, we will look at it again. This is called **redetermination**.



We think the following should happen:

- You must appeal within 31 days
- Social Security Scotland must complete the redetermination within 16 days

## 17

Protected characteristics are listed in the **Equality Act 2010**.

They are:

Age

Disability

Gender reassignment

Marriage

Civil partnership

Pregnancy and maternity

Race, religion or belief

Sex

Sexual orientation.



## 18

Scottish Government want Scotland to be a good and safe place for children to grow up.

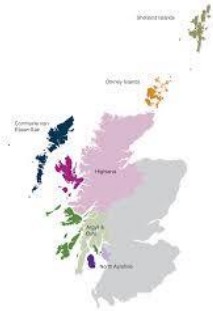


They are doing everything they can to follow the rules of the United Nations Convention on the rights of the child.



**19**

Scottish Government want to make sure that if they change any laws or regulations that these will not affect businesses badly.



**20**

**The Islands Scotland Act (2018)** is a law that says Government must treat island communities fairly.



**22**

**The Fairer Scotland Duty (2018)** is a law. It says Government must make sure they do not do anything that treats people unequally.



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