

Independent Review of Inspection, Scrutiny, & Regulation (IRISR) Call for Evidence

Easy Read Summary





This paper is about the **Independent Review of Inspection Scrutiny and Regulation of Social Care Services in Scotland (IRISR)**

This review looked at how:

- social care services are inspected and managed
- social care services support people to make sure they get the best outcomes possible
- to make sure inspection and management follows the law on human rights
- to make sure inspection and management is done in a person centred way



The Scottish Government announced the review in **September 2022**.



Dame Sue Bruce was the **Chair** of the review.



Mr. Stuart Currie was the **vice chair**.



Dame Sue Bruce wanted to make sure people with lived experience were included in the review.

These people are sometimes called **stakeholders**.



Work was done between **October 2022** and **January 2023**.



It involved **2** important things. They were:

- looking for evidence of how care services are working, by making a questionnaire available to the public
- events for stakeholders



Each of these looked at the **5** same things. They are called **themes**. The **5 themes** were:



- a person-centred way of working
- what organisations need to be inspected and checked to see if they follow the rules?



- how should inspections be done?
- how will we know things are working well?
- how will inspection support the workforce?



60 organisations gave the review evidence about care services.

40 people gave the review evidence about care services they use.



Mr Currie led **20** events.



7 were in person events across Scotland.
13 were held online.



130 people from different care organisations came to the online events and 19 other people came.

We found out that people thought:



- there is support for a person-centred approach to inspecting and checking services
- people using care and their families should be involved in planning and inspecting services
- workers in social care should have training that helps them to do their job well
- There are some services that people thought are not being checked to make sure they are following all the rules- these should be checked too



- everyone providing care services should be involved in making them better



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