Consultation response

Question 1: We would like to know in what context you are responding. Please choose one of the following:

I am responding as:

a) an individual who experiences chronic pain  [✓]

b) a family member or carer of someone who experiences chronic pain  [☐]

c) a health professional  [☐]

d) an organisation representing people who experience chronic pain  [☐]

e) other stakeholder (please tell us in the comments box below)  [✓]

Question 2: Please choose your preferred option (Chapter 2 provides details).

Option 1 – a centre of excellence in a single location  [✓]

Option 2 – a service delivered by local chronic pain clinicians  
(supported by other clinical advisors in another part of the country)  [☐]

Option 3 – a service delivered in different locations  
(by a team of chronic pain specialists – an outreach or roving service)  [☐]

Please tell us why this is your preferred option in the comments box below. The factors listed in Chapter 2 of the consultation paper may help you.

According to the lead clinical advisor, staffing of services in different locations would be problematic. A centre of excellence would ensure continuity of care for patients. It would also ensure there was more staff eg. in a centre of excellence there would be more than one head of department.
Question 3: Are there any of the options you disagree with? (If No, move straight to Question 4.)

If yes, please tell us which one(s) in the comments box, and why?

I disagree with the other options. Current practice shows they do not work as waiting times are horrendous. Centres of excellence have proven to work in other parts of the UK so why not Scotland?

Question 4: If you have other ideas that have not been covered, please tell us about these in the comments box below. You may want to include the advantages and disadvantages of each.
Question 5: What do you think the barriers are to accessing a residential pain management service? (For example, distance away from family, work or family commitments, upfront travel costs.)

Please list as many as you wish in the comments box below and include any others that are important.

- Travel distance
- Travel costs
- Childcare (if appropriate)
- Caring responsibilities

These are not specific to a Centre of Excellence and would be experienced by patients in any of the models.
Question 6: Please choose from the list below which aspects of residential pain management services should be included in a Scottish service.

(choose as many as apply)

A chronic pain assessment  
Supported one-to-one sessions to teach coping skills  
Group sessions  
Residential accommodation  
Opportunity for immediate carer/support provider to accompany patient  
Peer support  
Tailored exercise programme  
Medication assessment  

Other (please tell us in the comments box below)

- Appointment scheduled after first consultation
- Review appointment at the end of treatment
Question 7: Irrespective of the final service model selected, should access to the current service provided in Bath (or elsewhere in the UK) be retained for occasional use?

Yes ☐  No ☑  Don’t Know ☐

Question 8: Have you previously attended, or supported someone attending a residential service outside Scotland?

Yes ☐ (please answer Question 9)

No ☑ (please move straight to Question 10)

Question 9: If you have attended, or supported someone attending a residential service outside Scotland, please tell us about any advantages and disadvantages of the experience.
Question 10: If you, or someone close to you, has been offered but declined a residential service outside Scotland what were the reasons for this?

- Too far away
- Medical family commitments

Question 11: If you wish to add any further comments on issues raised in the consultation paper or current chronic pain services in Scotland, please use the comments box below.

Current provision for chronic pain patients are extremely poor & waiting times are horrendous in Scotland.

(End of questions. If you require more space to write answers, you may submit as many additional pages as you wish. If doing so, please clearly state the question numbers that your answers relate to.)