

**1a. The See Hear Strategy outlines a Care Pathway. Is it appropriate?**

That should already be available. People are just not getting access to it.  
~~Accessibility~~ The individual should have more control of their own pathway.

**1b. Does the Care Pathway meet your needs?**

Social work department are not asking if I am being adequately signposted to a service I may find helpful.

**2a. The strategy outlines Principles and Service-users' expectation (pages 4 and 5) Do you agree that these are vitally important?**

Where are they in this document?

**2b. Do you think any principles or expectations have been missed out?**

Yes.

**3a. The strategy identifies Areas for Action and Recommendations. Do you agree with these?**

1. There should be a report and more accountability but it doesn't say where this will be redirected.
2. This should be done anyway. Basic screening should not be used as a substitute for specialist screening.
3. There should be mandatory training. 12
4. There should be a template/national guidelines to guide SW/HB/CP. Doesn't change anything if guidelines for local guidelines to follow, needs to be monitor/needs to be monitored
- 5) depends on what they're going to do. People may prejudice. If some people have option to agree/shouldn't be a choice

6) Depends on the agency whether they will support the individual to challenge requirements. Up to services to inform individuals of their rights under the Equality 2010 Act.

### **3b. Do you think there are other Areas for Action or Recommendations which should be included**

Request greater support for dual sensory ~~impairment~~ impaired individuals to access equipment.  
Ensure greater equality when dealing with Health/Social work agencies

### **4. Do you have any comments on current sensory impairment services?**

There is a real lack of communication between visual impairment / deaf teams.

Dual sensory impairment is not taken into account  
Lack of choice of equipment with expectation the individual will pay.

### **5. What difference will the See Hear strategy make to your life?**

This is a hard question to answer as I am unsure how someone with a moderate sensory loss would fit in. There are currently two many homes, PS registered and not a care tenant to get access to services

### **7. Any comments you wish to add which are not covered by the previous questions?**

How will the strategy be monitored?  
Who will be accountable?

Dual sensory people need to have more input in the decision making process.  
Where and what help is available when services are unavailable / or not @ right → ie what are the complaints procedures.