CONSULTATION QUESTIONS

1. **The strategy outlines a care pathway (page 10)**

(a) If you are a service user and/or carer, please tell us what difference you believe the implementation of the pathway will make to the services you experience.

(b) How can we best ensure that services and support meet your needs?

© If you are a care provider, what changes will you need to make to implement the pathway

- Ensure that appropriate information is available re health promotion and Sensory Impairment (SI) loss prevention to enable self-management
- Integrated services across, Health, Education and Social Work
- Informed and aware workforce across the services particularly in front facing roles
- Clear pathways and referral routes for support and services
- Ensure that transition protocols adequately support young people with Sensory Impairment moving to adulthood

(d) How will you make these changes?

- Identify prevalence of SI and improve data collection to enable services to identify SI spend and better allocate resources
- Identify which service is more appropriately placed to identify people with SI – is this GP's
- SI awareness training as standard for staff across a wide range of services areas
- Screening and assessment processes to include SI

2. The strategy identified key factors that need to be in place to ensure the pathway is successful (Page 11 para 6.7).

(a) Which of the key factors are most important for a successful pathway

- Increased knowledge of GP and Ophthalmologists of local services and referral routes
- Accessible information for service users
- Standardised information
- Inclusion of SI issues in generic assessments
- Basic Screening for SI by non-specialist staff at agreed times/stages/engagement

(b) Which are the most challenging to put in place?

- Standardised information across Health Boards, partnerships, Social Work and Education
- Integrating services, increasing knowledge and awareness from Glasgow hospital to local area.
- Shift in culture/attitude from specialist to generic

© Do you think that any key factors have been missed?

- Are the current regulation/legal requirement re built environment sufficient to ensure SI issues have been considered i.e. in new builds
- Is there a need for revising current registration and/or additional registers e.g. for Hearing Impairment or for GPs to hold a register?

3. The strategy identifies areas for action that should be addressed going forward (page 13-16)

(a) Which of the areas for action will be the most challenging to implement?

- Data collection – ensuring across services that appropriate data is collected to enable audit and evaluation
- Developing an integrated pathway across age and care groupings
- Ensuring that statutory services receive adequate resource allocation to meet the needs of the rapidly growing older population which is a particular feature in East Dunbartonshire Council

(b) Which of the areas for action will make the biggest difference and why?

- Auditing and quantifying Sensory Impairment services
- Increased awareness and knowledgeable workforce
- Earlier identification of problems and better understanding and communication

(c) Are there any other areas for action that you would like to see included within the strategy?

- Is there enough specific reference to Education and further/ Higher Education?

4. **Please comment on the current provision of sensory impairment services as either a service provider of service user. If you have any experience of sensory impairment services, please let us know what you think of them, this should include any experience of one-stop shops.**

- SI services are not well integrated across health, Social Work and Education
- Individual practitioners have developed good working relationships and referral pathways
- EDC has qualified Vision Impairment Rehab workers providing specialist services to adults and is currently up skilling the Hearing Impairment worker.
- With rapidly increasing numbers of older people, the service is in danger of being swamped.
- Current work on improving transitions from childhood to adulthood should consider referrals from Education as well as Social Work

5. **What difference will the implementation of the strategy make to your life?**

- It is important to ensure that the resources available for SI Services are quantified and distributed in such a way that older people receive the support they increasingly need.

6. **Does this strategy properly reflect the current climate and developments in policy and practice for children and young people particularly in relation to the Getting it Right for Every Child approach and the Doran Review?**

- The strategy is in keeping with GIRFEC principles but requires more detailed agreements re pathways,
- commitment to joint working from all key agencies and
- clarity re sources of funding for on-going supports to the standards indicated

7. **Do you have anything you wish to add to the Sensory Impairment Strategy or any other general comments that have not been covered by the questions?**