Visiting Care Homes during COVID-19 – Outdoor Visitors’ Guide

In the early phase of easing restrictions, outdoor visiting will take place, initially involving one designated visitor per person.

1. Visits will take place at prearranged times. In the early phase there will be one designated visitor per person.

2. Outdoor visitors should bring their own face coverings and report to staff outside the home. Staff will sign a visitors book.

3. Visitors will be asked some health questions to ensure that they do not have symptoms of COVID-19.

4. The visitor will only be allowed to visit if they are feeling well and do not have any COVID-19 symptoms, they are wearing a face covering and they agree to follow hand hygiene and other instructions.

5. Outdoor visitors will be asked to clean their hands with handgel.

6. Outdoor visitors should bring their own face covering to cover the face and nose (eg scarf, cloth face mask). If necessary you will be supplied with a mask and other PPE.

7. A gazebo may be used but sides will be raised to ensure adequate ventilation. A 2m distance will be required.

8. Outdoor visitors will need to maintain a 2m safe distancing and wear a face covering or mask.

9. At the end of the visit staff will provide instructions on removing/disposing any facemasks and direct visitors to cleanse hands with hand gel.

10. On leaving visitors will be asked to go straight home, wash their clothes separately from other laundry and take a shower or bath.

We are extremely grateful for your patience during this time.