Visiting Care Homes during COVID-19 – Indoor visitors’ guide

Initially there will be one designated visitor per person. Essential visitors for end of life or exceptional circumstances can continue to visit.

1. Visits will take place at prearranged times. In the early phase there will be one designated visitor per person.

2. Visitors should bring their own face coverings and report to reception. Staff will sign a visitors book.

3. Visitors will be asked some health questions to ensure that they do not have symptoms of COVID-19.

4. The visitor will only be allowed to visit if they are feeling well and do not have any COVID-19 symptoms, they are wearing a face covering and they agree to follow hand hygiene and other instructions.

5. Visitors will be asked to wash their hands and/or apply alcohol based hand gel.

6. Staff will provide an update on the residents wellbeing and any instructions to support safe visiting.

7. Initially visitors will be restricted to one person for 30 minutes. This allows staff to clean visitor area between visits.

8. Visitors will need to maintain a 2m safe distance, wear a face covering and if necessary PPE.

9. At the end of the visit staff will provide instructions on removal/disposal of PPE if using and hand hygiene.

10. On leaving visitors will be asked to go straight home, wash their clothes separately from other laundry and take a shower or bath.

We are extremely grateful for your patience during this time