

Welcome

Scottish Procurement
Welcome pack

We're delighted to welcome you as a customer to EDF Energy through the Scottish Procurement (SP) framework. As the largest business energy supplier in the UK, we're the ideal partner to provide you with all your electricity requirements. We would like to work with you to help you save more energy and money with our energy efficiency expertise.



How we can help

Our dedicated SP support team are here to help you with any questions you may have about your account and to make sure you can easily access all the information you need. We have also put together some important information in this welcome pack that will help you to manage your account, and access the many services we can offer to help you keep track of your energy usage and reduce your bills.

EDF Energy SP Customer Services
SP@edfenergy.com
 0845 300 4817

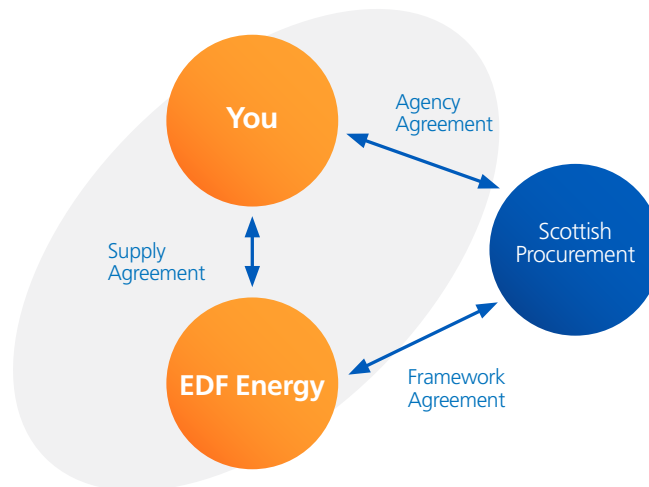
EDF Energy SP Sales
SPSales@edfenergy.com



How the agreement works

The idea behind SP's strategy for energy procurement is all about managing and reducing the associated risks. Under the collaboration EDF Energy will facilitate SP procuring energy as an aggregated volume on behalf of member organisations.

By grouping public sector organisations' energy requirements together, you benefit from competitive prices and can make the most of SP's team of analysts who constantly watch the energy market and use their expertise to purchase power at the optimum moment.





Site toolkit

Whether you're moving location, need connecting or disconnecting from your electricity supply or need to change your meter, all the information you need is here.

Registration

If you're new to EDF Energy or adding a new site to your current agreement, you will need to go through the Change of Supply process. For more information on this process and other useful information check out our new [customer welcome portal](#).

Adding sites

If you need to add a site to the framework you will need to complete a 'Site Additions' form. This is available by emailing SP@edfenergy.com

Moving in or out?

Keep us up to date on any change of tenancies. If you're moving in or out of a premises please complete the [online form here](#).

New Connections

If you are arranging for a new electricity supply you need to apply for a new connection, complete the [online form here](#).

Remember, when adding sites or filling in new connections forms, additional support is available from SP@edfenergy.com or by calling 0845 300 4817 should you have any questions.

Change of measurement class

If you need to arrange for an upgrade in your supply we can arrange this with you. [Find out more](#) about changes to your meter charge. If you are thinking about changing your meter class please contact your dedicated customer service team.

Disconnections

If you need to arrange for a supply to be disconnected, we can arrange this for you. Complete the [form here](#).

Account management

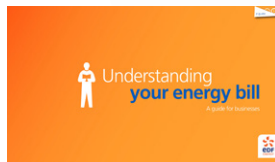
Whether it's VAT, monitoring your energy use or simply how you receive your bill, this section gives you all the information you need to manage your account.



Rollover image for info



Find out more



Find out more



Find out more

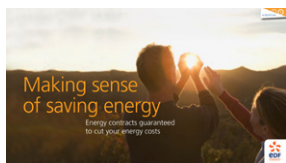


Find out more



Additional services

We can provide you with a range of services to help reduce your energy consumption, shrink your carbon footprint and save you money.



Find out more

Energy Services Team

Energy Performance Contracting (EPC) is a new approach to energy efficiency which focuses on buying cost reductions rather than equipment, in a flexible and risk adverse manner. These contracts focus on the end result rather than the means, with flexibility around technology to achieve best fit for your business. Get guaranteed outcomes and overcome many of the barriers that businesses face getting their energy saving programmes off the ground.

For all queries about Energy Services contact
0845 300 9146 or energyexperts@edfenergy.com

Low Carbon Products Team

Power Purchase Agreements (PPAs) If you have onsite generation and are looking for ways to sell back any surplus power or renewable certificates through EDF Energy, we can offer you a power purchase agreement to meet your needs.

For all queries about PPAs contact
SPSales@edfenergy.com

Feed-in Tariffs (FiTs) If you have Feed-in Tariff eligible installations (wind, solar PV, hydro or anaerobic digestion) EDF Energy can help you become an accredited installation and can make regular payments for the energy you make onsite.

For all queries relating to FITs contact
Janice Drew on 01452 654088
or janice.drew@edfenergy.com

Our dedicated SP support team
is here to help...

0845 300 4817



SP@edfenergy.com

We'll make sense of energy for you.

e-brochures – a better way of working

Why e-brochures? At EDF Energy we are committed to using the most sustainable working practices wherever possible and this includes when delivering communications to our customers. E-brochures significantly reduce the volume of printed material we need, reducing our carbon footprint and contributing towards our 2013 Climate Commitment pledges.

Our customers appreciate e-brochures because they offer timely delivery of easy to access information in an ideal format for the modern screen based working environment.

edfenergy.com/largebusiness

To view our fuel mix visit edfenergy.com

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