

No	QUESTION	FSD	HR	ARE
	What ERP system are you running for -			
1	Finance	Oracle e-Business Suite, Financials Applications	N/A	N/A
2	HR	N/A	Oracle HR	N/A
3	Payroll	N/A	Oracle Payroll	N/A
4	Project	N/A	N/A	N/A
5	CRM	N/A	N/A	N/A
6	Manufacturing	N/A	N/A	N/A
7	Sourcing	N/A	N/A	N/A
8	BI Tool	Oracle Discoverer/Hubble	Oracle Discoverer	APEX
9	Config Snapshot	N/A	N/A	N/A
10	Invoice Scanning Tool	N/A	N/A	N/A
APPLICATIONS				
11	What versions of the above Applications are you running?	E-Business - 12.1.3	E-Business - 12.1.3	APEX - 4,5 & 18
12	When was your last Application upgrade?	April 2012 Re-implementation from 11i to R12	HR Latest RUP 11 Patch Feb 2019	Apex 18 - Nov 2018
13	Are you planning another upgrade in the next 12-18 months?	NO	NO	YES
14	Do you have an Oracle support partner for applications? If so who?	Fernhill Systems Scotland Limited	Symatrix	NO
15	Do you have an SAP support partner for applications? If so who?	N/A	N/A	No
16	What is the value of the application support contract? (i.e. to Support Partner)	Estimated at £250k	£56,304	N/A
17	What kind of support is included in the contract/s (functional/technical/etc.?)	Development and BAU Activities	Functional and BAU Support	N/A
18	what is the value of the SAP application support contract and when does it end?	N/A	N/A	N/A
19	When does the SAP and/or Oracle contracts expire?	April 2019	31-Oct-19	N/A
ORACLE DATABASES				
20	Are you running any Oracle Databases?	YES	YES	YES
21	Are you running any SAP Databases	N/A	N/A	N/A
22	If so what versions are you currently running?	12c	12c	9,10,11,12
23	What applications are being run on these Databases?	Oracle e-Business Suite, Financials Applications	Oracle HR, Payroll & I Recruitment	Bespoke / Apex

24	Are you planning another Database upgrade in the next 12-18 months?	NO	NO	YES
25	Do you have an Oracle support partner for Databases? If so who?	As Q14 above	Oracle	NO
26	Do you have an SAP support partner for applications? If so who?	N/A	N/A	NO
27	What is the value of the database support contract for SAP and when does it expire?	N/A	N/A	N/A
28	What is the value of the database support contract? (i.e. Support for Oracle Technology Products)	£84K	£50K	393K
29	When does it expire?	31 March 2019	31 March 2019	March 2020
30	Where are the databases held? Hosted, onsite/offsite?	SG Data Centres	SG Data Centres	SG Data Centres
31*	how many in-house DBAs do you have	3	3	6
32	Where do you advertise any Oracle / SAP procurement opportunities?	Advertised on Scottish Government online tendering site	Advertised on Scottish Government online tendering site	Advertised on Scottish Government online tendering site
33	Who is responsible for looking after the contract for the Oracle estate?	FSD - Head of System Support and Development	HR- Head of HR Services	AFRC - Operations Management
34	Who is responsible for looking after the licenses for the Oracle estate?	FSD - Head of System Support and Development	HR- Head of HR Services	AFRC - Operations Support - Asset Mgt
35	How much do you pay annually for Oracle Support & Maintenance? (i.e. to Oracle for Application Support)	£623K	£306K	£393k
36	When does this contract renew?	1 April 2019	1 April 2019	March 2020
37	How much do you pay annually for SAP Support & Maintenance and when does it renew?	N/A	N/A	N/A
38	When does this contract renew?	Annually	Annually	Annually
39	Do you work with off shore partners?	NO	NO	NO

Key

FSD - Financial Services Division
HR - Human Resources
ARE - Agriculture and Rural Economy

31* The 3 DBA's work on both our Finance and HR Systems